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Licensing (Licensing and Gambling) Sub-Committee

Wednesday, 17th April, 2024 at 4.00 pm

PLEASE NOTE TIME OF MEETING

Virtual Meeting

This meeting is open to the public at Conference Room 3, Civic Centre

Members

Three Members drawn from the Licensing Committee

Contacts

Democratic Support Officer Melanie Morley

Email: Melanie.Morley@southampton.gov.uk

Executive Director Growth and Prosperity

PUBLIC INFORMATION

The Members of the Licensing Committee are Councillors M Bunday, Beaurain, Mrs Blatchford, Kenny, Letts, Moulton, Noon, Powell-Vaughan, Whitbread and Windle.

Role of the Sub-Committee
The Sub-Committee deals with
licences for which the Council is
responsible under the Licensing Act
2003 and Gambling Act 2005,
including:-

- Determination of applications for review of premises licences and club premises certificates;
- Determination of representations to applications for premises licences and club premises certificates, variations and various permits;
- Determination of police objections to applications for:
 - Variation of designated premises supervisors
 - Transfer of premises licences
 - Personal licences for the sale of alcohol
- Determination of objections to temporary event notices.

Relevant Representations

Those who have made relevant representations may address the meeting about the matter in which they have an interest. New matters, not raised within a written representation, can not be relied upon at the hearing. When dealing with Licensing Act matters the Sub-Committee must only take into account the following statutory Licensing Objectives:-

- prevention of crime and disorder
- public safety
- prevention of public nuisance
- protection of children from harm

Likewise, when dealing with Gambling Act matters the Sub Committee must only take into account the statutory Licensing Objectives below:-

- Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime
- Ensuring that gambling is conducted in a fair and open way, and
- Protecting children and other vulnerable persons from being harmed or exploited by gambling

Southampton: Corporate Plan 2022-2030 sets out the four key goals:

- Strong Foundations for Life.- For people to access and maximise opportunities to truly thrive, Southampton will focus on ensuring residents of all ages and backgrounds have strong foundations for life
- A proud and resilient city Southampton's greatest assets are our people. Enriched lives lead to thriving communities, which in turn create places where people want to live, work and study
- A prosperous city Southampton will focus on growing our local economy and bringing investment into our city.
- A successful, sustainable organisation The successful delivery of the outcomes in this plan will be rooted in the culture of our organisation and becoming an effective and efficient council.

Fire Procedure:- In the event of a fire or other emergency a continuous alarm will sound, and you will be advised by Council officers what action to take.

Access:- Access is available for disabled people. Please contact the Democratic Support Officer who will help to make any necessary arrangements.

Smoking policy:- The Council operates a no-smoking policy in all civic buildings.

Mobile Telephones:- Please switch your mobile telephones to silent whilst in the meeting **Use of Social Media:-** The Council supports the video or audio recording of meetings open to the public, for either live or subsequent broadcast. However, if, in the Chair's opinion, a person filming or recording a meeting or taking photographs is interrupting proceedings or causing a disturbance, under the Council's Standing Orders the person can be ordered to stop their activity, or to leave the meeting. By entering the meeting room, you are consenting to being recorded and to the use of those images and recordings for broadcasting and or/training purposes. The meeting may be recorded by the press or members of the public. Any person or organisation filming, recording or broadcasting any meeting of the Council is responsible for any claims or other liability resulting from them doing so. Details of the Council's Guidance on the recording of meetings is available on the Council's website.

Dates of Potential Meetings for the Municipal Year Meetings are scheduled on a weekly basis usually at 4pm on a Wednesday evening.

CONDUCT OF MEETING

Terms of Reference

Business to be discussed

The terms of reference are contained in the Council's Constitution.

Only those items listed on the attached agenda may be considered at this meeting.

Rules of Procedure

Quorum 3

The meeting is governed by the Licensing Act 2003 (Hearings) Regulations 2005 and the Council Procedure Rules as set out in Part 4 of the Constitution, so far as it is applicable.

The minimum number of appointed Members required to be in attendance to hold the meeting is 3.

DISCLOSURE OF INTERESTS

Members are required to disclose, in accordance with the Members' Code of Conduct, **both** the existence **and** nature of any "Disclosable Pecuniary Interest" or "Other Interest" they may have in relation to matters for consideration on this Agenda.

DISCLOSABLE PECUNIARY INTERESTS

A Member must regard himself or herself as having a Disclosable Pecuniary Interest in any matter that they or their spouse, partner, a person they are living with as husband or wife, or a person with whom they are living as if they were a civil partner in relation to:

- (i) Any employment, office, trade, profession or vocation carried on for profit or gain.
- (ii) Sponsorship:

Any payment or provision of any other financial benefit (other than from Southampton City Council) made or provided within the relevant period in respect of any expense incurred by you in carrying out duties as a member, or towards your election expenses. This includes any payment or financial benefit from a trade union within the meaning of the Trade Union and Labour Relations (Consolidation) Act 1992.

- (iii) Any contract which is made between you / your spouse etc (or a body in which you / your spouse etc has a beneficial interest) and Southampton City Council under which goods or services are to be provided or works are to be executed, and which has not been fully discharged.
- (iv) Any beneficial interest in land which is within the area of Southampton.
- (v) Any license (held alone or jointly with others) to occupy land in the area of Southampton for a month or longer.
- (vi) Any tenancy where (to your knowledge) the landlord is Southampton City Council, and the tenant is a body in which you / your spouse etc has a beneficial interests.
- (vii) Any beneficial interest in securities of a body where that body (to your knowledge) has a place of business or land in the area of Southampton, and either:
 - a) the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body, or
 - b) if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which you / your spouse etc has a beneficial interest that exceeds one hundredth of the total issued share capital of that class.

Other Interests

A Member must regard himself or herself as having an 'Other Interest' in any membership of, or occupation of a position of general control or management in:

Any body to which they have been appointed or nominated by Southampton City Council

Any public authority or body exercising functions of a public nature

Any body directed to charitable purposes

Any body whose principal purpose includes the influence of public opinion or policy

Principles of Decision Making

All decisions of the Council will be made in accordance with the following principles:-

- proportionality (i.e. the action must be proportionate to the desired outcome);
- due consultation and the taking of professional advice from officers;
- respect for human rights;
- a presumption in favour of openness, accountability and transparency;
- · setting out what options have been considered;
- setting out reasons for the decision; and
- clarity of aims and desired outcomes.

In exercising discretion, the decision maker must:

- understand the law that regulates the decision-making power and gives effect to it. The decision-maker must direct itself properly in law;
- take into account all relevant matters (those matters which the law requires the authority as a matter of legal obligation to take into account);
- · leave out of account irrelevant considerations;
- act for a proper purpose, exercising its powers for the public good;
- not reach a decision which no authority acting reasonably could reach, (also known as the "rationality" or "taking leave of your senses" principle);
- comply with the rule that local government finance is to be conducted on an annual basis.
 Save to the extent authorised by Parliament, 'live now, pay later' and forward funding are unlawful; and
- act with procedural propriety in accordance with the rules of fairness.

AGENDA

1 **ELECTION OF CHAIR**

To appoint a Chair for the purposes of this meeting.

2 DISCLOSURE OF PERSONAL AND PECUNIARY INTERESTS

In accordance with the Localism Act 2011, and the Council's Code of Conduct, Members to disclose any personal or pecuniary interests in any matter included on the agenda for this meeting.

3 STATEMENT FROM THE CHAIR

4 MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)

To approve and sign as a correct record the Minutes of the meetings held on 21 March 2024 and 27 March 2024 and to deal with any matters arising, attached.

5 EXCLUSION OF THE PRESS AND PUBLIC - LEGAL ADVICE

At a predetermined point during the consideration of all items the Sub-Committee may move into private session in order to receive legal advice when determining issues. The parties to the hearing, press and public, unless otherwise excluded by the Licensing Act 2003 (Hearings) Regulations 2005, will be invited to return immediately following that private session at which time the matter will be determined and the decision of the Sub-Committee will be announced.

6 <u>APPLICATION FOR NEW PREMISES LICENCE - ONDROP, FRONT UNIT, HENTY</u> <u>ROAD, SOUTHAMPTON SO16 4GF</u> (Pages 1 - 84)

Application for New Premises Licence - OnDrop, Front Unit, Henty Road Southampton SO16 4GF

Tuesday, 9 April 2024

Executive Director Communities, Culture & Homes



SOUTHAMPTON CITY COUNCIL LICENSING (LICENSING AND GAMBLING) SUB-COMMITTEE MINUTES OF THE MEETING HELD ON 21 MARCH 2024

<u>Present:</u> Councillors Mrs Blatchford, M Bunday and Windle

42. **ELECTION OF CHAIR**

RESOLVED that Councillor M Bunday be elected as Chair for the purposes of this meeting.

43. **STATEMENT FROM THE CHAIR**

The Chair noted that the hearing was a hybrid meeting with some of the participants to the hearing participating online and others in the room.

44. MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)

RESOLVED that the minutes for the Sub-Committee meeting on 5 March 2024 be approved and signed as a correct record.

45. **EXCLUSION OF THE PRESS AND PUBLIC - LEGAL ADVICE**

RESOLVED that the Sub-Committee move into private session in order to receive legal advice when determining issues. The parties to the hearing, press and public, unless otherwise excluded by the Licensing Act 2003 (Hearings) Regulations 2005, would be invited to return immediately following that private session at which time the matter would be determined and the decision of the Sub-Committee would be announced.

46. <u>APPLICATION FOR VARIATION OF PREMISES LICENCE - AVA'S 25 OXFORD STREET, SOUTHAMPTON SO14 3DJ</u>

The Sub-Committee considered very carefully the application for a variation of the premises licence at Ava's, 25 Oxford Street, Southampton, SO14 3DJ. It has given due regard to the Licensing Act 2003, the Licensing Objectives, statutory guidance and the adopted statement of Licensing Policy. The Human Rights Act 1998, the Crime and Disorder Act 1998 and the Equality Act 2010 were borne in mind whilst making the decision.

The Sub-Committee made its decision on the basis of all of the evidence submitted, both in writing and given orally at the Hearing.

The Sub-Committee noted that no responsible authority had made representations.

The application was for a variation to extend the licensable activities Live music, Recorded Music and Supply of Alcohol by one hour and Late Night Refreshment by half an hour. Additional conditions had been offered.

The Sub-Committee heard oral evidence and representations on behalf of the applicant Mr Bousson and from his representative Mr Semper. Ms Castleman and Mr Beaven objecting to the application did not attend but had provided written representations.

Whilst none of the Responsible Authorities had made representations, the police attended the Hearing and at the request of the applicant PC Hawley explained the police position confirming that conditions had been agreed with the applicant, to be added to the licence, should the variation be granted.

Considering all the above, the Sub-Committee has decided to grant the application, subject to the additional conditions set out in the variation application.

Reasons

Legislation provides for a presumption of the granting of a variation of a premises licence, subject to the determination of the application with a view to promoting the licensing objectives in the overall interests of the local community. It was noted that Oxford Street is within a Stress Area designated by Section 6 of the Statement of Licensing Policy, and therefore the onus is on the Applicant to prove that the granting of the application will not adversely impact any of the Licensing Objectives and will not increase the impact in the area.

The Sub-Committee noted the concerns of the residents, which included noise, antisocial behaviour and crime and disorder.

Whilst the Sub-Committee noted the concerns of the residents, it was satisfied that there had been no complaints regarding the operation of the business to either Licensing or the Responsible Authorities during the period of the business commencing operation and the application for a variation of the licence.

There was a direct contradiction between Mr Beaven stating he had made complaints direct to the premises which was denied by Mr Bousson. In the absence of Mr Beaven the Sub-Committee preferred the evidence of Mr Bousson.

The Sub-Committee was concerned regarding the number of SIA door supervisors proposed and expects the applicant to be pro-active in their risk assessments for busy times. It was felt that a condition requiring 2 SIA door supervisors would be an over reaction but would expect the position to be monitored by the premises, the police and the Licensing Authority.

Instead, the Sub-Committee recommends that the premises keep a written record of any complaints made by neighbours and occasions when additional SIA door supervisors are employed. This is more to demonstrate their commitment to upholding the licensing objectives and evidence that they are doing so.

Members of the public should be assured that there is a general right to review a premises licence which can be brought by residents or responsible authorities, where there is evidence that the objectives are not being met. In the event that the premises causes issues of concern the licence, in its entirety, can be considered at that stage where the evidence supports it.

The Sub-Committee acknowledged the genuine concerns of the residents but is limited to dealing with the application in accordance with the Licensing Objectives. On this occasion the Sub-Committee has decided that the application will not adversely impact any of the Licensing Objectives and will not increase the impact in the area.

There is a right of appeal for all parties to the Magistrates' Court. Formal notification of the decision will set out that right in full.



Agenda Item 4

Appendix 1

SOUTHAMPTON CITY COUNCIL LICENSING (LICENSING AND GAMBLING) SUB-COMMITTEE MINUTES OF THE MEETING HELD ON 27 MARCH 2024

<u>Present:</u> Councillors M Bunday, Moulton and Noon

47. **ELECTION OF CHAIR**

RESOLVED that Councillor M Bunday, as Chair of the Licensing Committee, would be Chair for the purposes of this meeting.

48. **STATEMENT FROM THE CHAIR**

The Chair noted that the hearing was a hybrid in person/virtual meeting using Microsoft Teams, with all parties to the hearing participating online. The option to attend the hearing in person or remotely had been offered to all relevant parties.

49. EXCLUSION OF THE PRESS AND PUBLIC - LEGAL ADVICE

RESOLVED that the Sub-Committee move into private session in order to receive legal advice when determining issues, the parties to the hearing press and the public unless otherwise excluded by the Licensing Act 2003 (Hearings Regulations 2005), would be invited to return immediately following that private session at which time the matter would be determined and decision of the Sub-Committee announced.

50. <u>APPLICATION FOR A NEW PREMISES LICENCE - 5 HAO, 4 HANOVER</u> BUILDINGS, SOUTHAMPTON SO14 1JW

The Sub-Committee considered very carefully the application as submitted for a new premises licence at 5 HAO 4 Hanover Buildings Southampton SO14 1JW. Representations by all the parties present at the hearing as well as written representations were also fully taken into consideration.

The Sub-Committee gave due regard to the Licensing Act 2003, the Licensing Objectives, statutory guidance and the adopted statement of Licensing Policy. The Human Rights Act 1998, The Equality Act 2010 and The Crime and Disorder Act 1998 Section 17 were also considered whilst making the decision.

The Sub-Committee also took into account that Trading Standards had made a representation to the Sub-Committee Hearing. No other representations had been received.

The Sub-Committee received legal advice that the legislation had a presumption of grant of a licence, so that it can only refuse the application if concerns raised cannot be met by conditions. Advice was also received that in line with the statutory guidance as a responsible authority Trading Standards should be deemed to be an expert in their field.

Considering all the above, the Sub-Committee has decided to refuse the application.

Reasons:

The Sub-Committee heard evidence from the applicant and his representative and also from the Trading Standards officer.

The Sub-Committee heard the concerns of Trading Standards as set out in the objection and the reasoning from the applicant for those issues. The Sub-Committee felt that there were inconsistencies in the applicant's version of events and preferred the evidence of the Trading Standards officer. The Sub-Committee were not convinced that the significant amounts of tobacco and alcohol on the premises was consistent with personal use.

The fact that no individual cigarette packets were open, and no bottles of alcohol were opened was inconsistent with personal use. The Sub-Committee was therefore not convinced that these items would not be passed or sold on to others from the premises. As such the Sub-Committee had concerns that this might continue in the future.

In any event, the Sub-Committee was of the view that the fact that non-duty paid tobacco and alcohol were on the premises at all was of great concern and showed a fundamental lack of knowledge around licensing legislation.

The Sub-Committee considered whether there were any conditions they could impose which would meet their concerns and those raised by Trading Standards but resolved that there were none.

In all the circumstances and considering all of the evidence the Sub-Committee decided to refuse the application.

There is a right of appeal for any party to the Magistrates' Court. All parties will receive written notification of the decision with reasons which will set out that right in full.

Agenda Item 6

DECISION-MAKER LICENSING (LICENSING & GAMBLING) SUB COMMITTEE

SUBJECT HEARING TO CONSIDER AN APPLICATION FOR GRANT OF A

PREMISES LICENCE - OnDrop Front Unit Henty Road

Southampton SO16 4GF

DATE OF HEARING Wednesday 17 April 2024 16.00 hrs

REPORT OF SERVICE DIRECTOR – PLACE

E-mail licensing@southampton.gov.uk

Application Date: 6th February 2024 Application Received 6th February 2024

Application Valid: 6th February 2024 Reference: 2024/00706/01SPRN



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Representations from Responsible Authorities

Responsible Authority	Satisfactory?
	No Response
Safeguarding Children	
	Satisfactory
Fire Service	
	Agreed Conditions
Environmental Health - Licensing	
	No Response
Home Office	

		No Response	
Public Health Manager			
		No Response	
	ty - Development Control -		
Licensing		A 10 1:0:	
Doline Licensing		Agreed Conditions	
Police - Licensing		No Poppopo	
Trading Standards		No Response	
Other Representations	<u> </u>		
Name	Address		Contributor Type
INATITE			Resident
	73 Shirley Park Road Southampton		Resident
Miss Imogen Bennett	SO16 4FW		
	47 Clarendon Road		Resident
	Southampton		Resident
Mr Bari Khan	SO16 4GB		
IVII Dali Kilali	88 Clarendon Road		Resident
Jemma Shaw and			Resident
Thomas Kelly	Southampton SO16 4GE		
-	119 Clarendon Road,		Resident
Rosemary and Colin			Resident
Smith	Shirley, Southampton		
	SO16 4GE		
	90 Clarendon Road		Resident
Miss Ewa Garczarek	Southampton		Resident
Wiss Ewa Garczarck	SO16 4GE		
	82 Clarendon Road		Resident
Mr John Perry	Southampton		Resident
IWII GOIIITT CITY	SO16 4GE		
	97 Clarendon Road		Resident
Mr James Bowerbank	Southampton		. toolaont
Janies Bowerbank	SO16 4GD		
	96 Clarendon Road		Resident
George and Donna	Southampton		
Mabey	SO16 4GE		
	S . S . S L		

	111 Clarendon Road	Resident
Mr Andrew Tindall	Southampton	
	SO16 4GD	
	34 Clarendon Road	Resident
Ms Clare Cummins	Southampton	
	SO16 4GA	
	5 Clarendon Road	Resident
Mr James Thompson	Southampton	
	SO16 4GB	
	68 Clarendon Road	Resident
Mr Noel Mcken	Southampton	
	SO16 4GG	
	103 Clarendon Road	Resident
Miss P Soper	Shirley	
	SO16 4GD	
	113 Clarendon Road	Resident
Mrs Doreen Muldoon	Shirley	
	Southampton	
	89 Shirley Park Road	Resident
Mrs Helen Clayton	Southampton	
	SO16 4FW	
	105 Clarendon Road	Resident
Mrs Ewelina Fernandes	Southampton	
	SO16 4GD	
	94 Clarendon Road	Resident
Mr Steven Dotterill	Southampton	
	SO16 4GE	
	66 Clarendon Road	Resident
Mr Paul Day	Southampton	
	SO16 4GG	
	Civic Centre	Resident
Cllr Jeremy Moulton	Southampton	
	SO14 7LY	
	91 Shirley Park Road	Resident
Mr and Mrs Hulin	Southampton	
	SO16 4FW	

Mrs Anne Baxter Southampton SO16 4FU 111 Clarendon Road Resident Ms Diane Tindall Southampton SO16 4GD 117 Clarendon Road Resident Ms Kerry Barclay Southampton SO16 4GD 117 Clarendon Road Resident Mr Stuart Barclay Southampton SO16 4GD 69 Shirley Park Road Resident Southampton SO16 4FX 52 Shirley Park Road Resident Mr J W Lanaghan Southampton SO16 4FU 95 Clarendon Road, Resident Mrs. F Bassett Southampton. Hampshire 107 Clarendon Road Mr Dermot Feely Southampton SO16 4GD 42 Shirley Park Road Mrs Glenda Platt Shirley SO16 4FU Resident Resident Resident Resident Resident		64 Shirley Park Road	Resident
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Mr Dermot Feely Southampton SO16 4GD 42 Shirley Park Road Mrs Glenda Platt Shirley Resident Resident Resident	Mrs. F Bassett	Southampton.	
Mr Dermot Feely Southampton SO16 4GD 42 Shirley Park Road Mrs Glenda Platt Shirley Resident		Hampshire	
SO16 4GD 42 Shirley Park Road Mrs Glenda Platt Shirley Resident		107 Clarendon Road	Resident
42 Shirley Park Road Mrs Glenda Platt Shirley Resident	Mr Dermot Feely	Southampton	
Mrs Glenda Platt Shirley		SO16 4GD	
		42 Shirley Park Road	Resident
SO16 4FU	Mrs Glenda Platt	Shirley	
		SO16 4FU	
Civic Centre Ward Councillor		Civic Centre	Ward Councillor
Cllr Steven Galton Southampton	Cllr Steven Galton	Southampton	
SO14 7LY		SO14 7LY	
127 Clarendon Road Resident		127 Clarendon Road	Resident
Mrs Margaret Self Southampton	Mrs Margaret Self	Southampton	
SO16 4GD		SO16 4GD	
59 Shirley Park Road Resident		59 Shirley Park Road	Resident
Mr Nassin Duque Southampton	Mr Nassin Duque	Southampton	
SO16 4FX		SO16 4FX	

	53 Shirley Park Road	Resident
Mr Conor O'Reilly	Southampton	
	SO16 4FX	
	78 Clarendon Road	Resident
Mr Daniel Jeffrey	Southampton	
	SO16 4GG	
	125 Clarendon Road	Resident
Miss Sarah Dinham	Southampton	
	SO16 4GD	
	44 Shirley Park Road	Resident
Mr Martyn Dowell	Southampton	
	SO16 4FU	
	3 Shirley Park Road	Resident
Mrs Sandra Aitken	Southampton	
	SO16 4FQ	
	47 Richville Road	Resident
Mr Symon Davis	Southampton	
	SO16 4GH	
	Civic Centre	
Cllr Christian Cox	Southampton	Ward Councillor
	SO14 7LY	

Legal Implications

The legislation specifically restricts the grounds on which the sub-committee may refuse an applicati for grant of a premises licence, or impose conditions. The legislation provides for a presumption of grant of an application for a premises licence, subject to the determination of the application with a view to promoting the licensing objectives in the overall interests of the local community. In doing so the sub-committee must give appropriate weight to:

- the steps that are appropriate to promote the licensing objectives;
- the representations (including supporting information) presented by all the parties;
- its own statement of licensing policy
- the Statutory Guidance

An application may be refused in part and thereby only permit some of the licensable activities sought.

An applicant for grant of a premises licence whose application has been refused, or who is aggrieved by conditions imposed, may appeal against the decision to the Magistrates' Court. Any other person, who made a valid representation, may appeal to the Magistrates' Court against the decision to grant the application or against any conditions imposed.

In considering this application the sub-committee is obliged to consider the application in accordance, in particular, with both the Licensing Act 2003(Hearings) Regulations 2005 (as amended) and the rules of natural justice

The practical effect of this is that the sub-committee must make its decision based on evidence submitted in accordance with the legislation and give adequate reasons for reaching its decision.

Only persons that made relevant representations or their representative, within the time limits, will be allowed to present evidence and this will be restricted to the points raised in their written representation. Any evidence used to expand upon specific points already raised in a written representation should be served upon all parties in good time before the hearing date in order to allow proper consideration. A failure to properly serve any such additional evidence in advance is likely to mean it cannot be produced or relied up at the hearing.

The sub-committee must also have regard to:

- The Crime and Disorder Act 1998
 Section 17 of the Crime and Disorder Act 1998 places the sub-committee under a duty to exercise its various functions with due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent, crime and disorder in its area.
- The Human Rights Act 1998
 The Act requires UK legislation to be interpreted in a manner consistent with the
 European Convention on Human Rights. It is unlawful for the sub-committee to act in a
 way that is incompatible (or fail to act in a way that is compatible) with the rights
 protected by the Act. Any action undertaken by the sub-committee that could have an
 effect upon another person's Human Rights must be taken having regard to the
 principle of proportionality the need to balance the rights of the individual with the
 rights of the community as a whole. Any action taken by the sub-committee which
 affect another's rights must be no more onerous than is necessary in a democratic
 society. The matters set out in this report must be considered in light of the above
 obligations.

Copies of the application for grant of a premises licence and the representations to it are annexed to this report.

Equality Act 2010

Section 149 of the Equality Act 2010 requires the Council to have due regard to the need to eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act. It also requires the Council to advance equality of opportunity and foster good relations between persons who share a relevant protected characteristic and persons who do not share it. This means having due regard to the need to removing or minimising disadvantages suffered, taking steps to meet the needs of persons, encouraging persons to participate in public life, tackling prejudice and promoting understanding. The relevant protected characteristics are: age; disability; gender reassignment; pregnancy and maternity; race; religion or belief; sex; sexual orientation.

<u>SUMMARY</u>

This application is for a delivery service only. No sales on site or face to face with the general public.

Applicant	Grapevine Amusements Ltd.
Designated Premises Supervisor	Jed Elliot Cook

Licensable Activities.

Supply by retail of	alcohol
Monday	09:00 - 05:00
Tuesday	09:00 - 05:00
Wednesday	09:00 - 05:00
Thursday	09:00 - 05:00
Friday	09:00 - 05:00
Saturday	09:00 - 05:00
Sunday	09:00 - 05:00

This application has received no objections from the Responsible Authorities, and the applicant has agreed conditions with Environmental Health and Hampshire Constabulary. The application has received 39 public representations three of those from ward Councillors.

Included in Report

Application

Plan

Environmental Health Agreed Conditions

Hampshire Constabulary Agreed Conditions

Public Representations x 39

Hearing Procedures

From: Licensing < Licensing@southampton.gov.uk >

Sent: 06 Feb 2024 10:48:05

To: IdoxDMSLicensing@southampton.gov.uk

Cc:

Subject: FW: Application for a premises licence to be granted under the Licensing Act 2003 - JXG8S0V5 -

2024/00706/01SPRN

Attachments: henty works front unit floor plan.pdf

From: Southampton City Council <noreply@southampton.gov.uk>

Sent: Tuesday, February 6, 2024 10:24 AM

To: Licensing <Licensing@southampton.gov.uk>; licensing@hampshire.police.uk; Environmental Health <Environmental.Health@southampton.gov.uk>; Food Safety <Food.Safety@southampton.gov.uk>; CsProtection Admin <csprotection.admin@hantsfire.gov.uk>; Trading Standards <Trading.Standards@southampton.gov.uk>; Planning <planning@southampton.gov.uk>; Safeguarding Children Licensing <SafeguardingChildren.Licensing@southampton.gov.uk>; Planning@southampton.gov.uk>; Planning@southampton.gov.uk>

Public Health < Publichealth@southampton.gov.uk >; alcohol@homeoffice.gov.uk

Subject: Application for a premises licence to be granted under the Licensing Act 2003 - JXG8S0V5

Southampton and Eastleigh Licensing Partnership

Licensing authority: Southampton City

Copy to

Hampshire Constabulary

Hampshire and Isle of Wight Fire and Rescue Service

Environmental Health

Trading Standards

Planning

Safeguarding Children

Public Health

Home Office

Case reference number: JXG8S0V5

Payment reference: 430356590

Payment amount: £100.00

Premises address: Front Unit Henty Road, Southampton, SO16 4GF

This email has been automatically generated so please do not reply to this

message.

Application for a premises licence to be granted under the Licensing Act 2003

Application reference: JXG8S0V5

Before you begin

I confirm that I have read and understood True

About the premises

Page 14

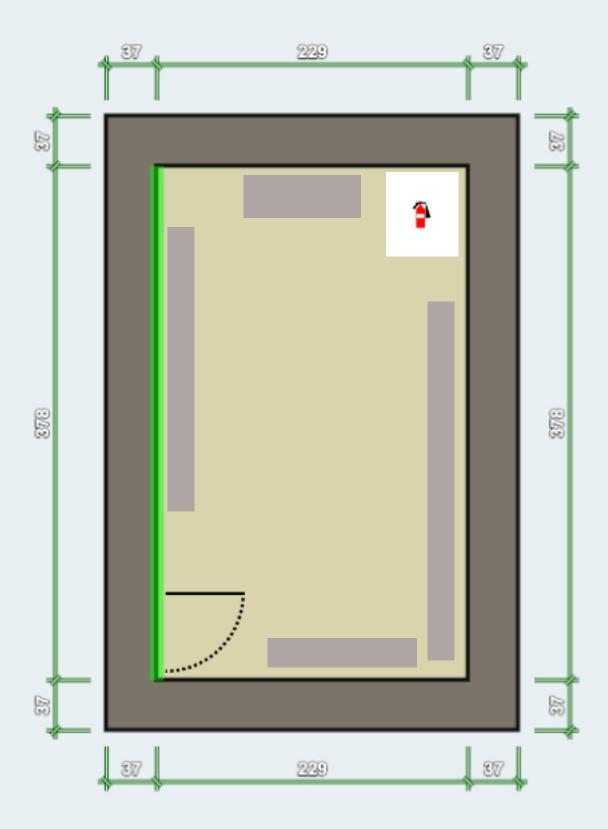
Premises address or location Front Unit Henty Road, Southampton, SO16

	4GF	
UPRN	100062508642	
Local Authority:	Southampton	
Telephone number of the premises		
Which band/rateable value best describes your premises?	Band A: up to £4300	
Non-domestic rateable value of premises (£)	0	
<u>Applican</u>	t type	
Applying as	A limited company/limited liability partnership	
Additional option	I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities	
Details of ap	oplicant 1	
Name	Grapevine Ammusments LTD	
Address	31 Beech Road, Southampton, SO15 8RJ	
Registered number (where applicable)	15295309	
Description of applicant	Late Night Alcohol Sales	
Email address		
Phone number		
Operating s	schedule	
When do you want the licence to start? 03/08/2024		
Details of the premises	We will operate from a secluded unit in the centre of Southampton where we will sell prepackaged alcohol through third party operators like UberEats and Deliveroo as well as our own website. Our unit is a medium sized one story building away from the general public and behind a large gate. We will operate in accordance with the licensing objectives.	
Are 5,000 or more people expected to attend the premises at any one time	No	
What licensable activities do you intend to carry out from the premises? Supply of alcohol		
<u>Licensable activities</u>		
Licensable activity:	Supply of alcohol	
Activity	Supply of alcohol	
Will the supply of alcohol be for consumption on or off the premises?		
There is no DPS at this time	false	

Monday	00:00-05:00 and 09:00-23:59	
Tuesday	00:00-05:00 and 09:00-23:59	
Wednesday	00:00-05:00 and 09:00-23:59	
Thursday	00:00-05:00 and 09:00-23:59	
Friday	00:00-05:00 and 09:00-23:59	
Saturday	00:00-05:00 and 09:00-23:59	
Sunday	00:00-05:00 and 09:00-23:59	
Please state any seasonal variations, where the activity will occur on additional days during certain months	N/A	
Please state when intend to use the premises outside of the times listed above	N/A	
About the proposed design	ated premises supervisor	
Full name	Jed Elliott Cook	
Date of birth		
Address		
	0004/00700/000PEN	
Personal licence number (if known)	2021/03700/02SPEN	
Issuing licensing authority (if known) Southampton City Council		
Adult enter	<u>tainment</u>	
Any adult entertainment or services, activities, other entertainment or matters additional to the use of the premises that may give rise to concern in respect to children		
Public opening hours		
Monday	00:00-05:00 and 09:00-23:59	
Tuesday	00:00-05:00 and 09:00-23:59	
Wednesday	00:00-05:00 and 09:00-23:59	
Thursday	00:00-05:00 and 09:00-23:59	
Friday	00:00-05:00 and 09:00-23:59	
Saturday	00:00-05:00 and 09:00-23:59	
Sunday	00:00-05:00 and 09:00-23:59	
Seasonal variations	N/A	
Where you intend the premises to be open to the public at different times to those listed above, please list these	N/A	
<u>Licensing objectives</u>		
1. The prevention of crime and disorder Page	Eliminating customer interaction and going cashless.	

	Sale of alcohol is for consumption off premises CCTV put in place Lockable Gates and doors Premises will be occupied at all opening times.		
2. Public safety	Reduce antisocial behavior by refusing service to anyone who appears intoxicated. Direct orders will only be delivered to a residential or business address. All inventory is out of sight and reach from the general public.		
3. The prevention of public nuisance	All waste will be disposed of accordingly. Light and sound has no effect on the surrounding area.		
4. The protection of children from harm	Challenge 25 will be in place for all customers, anyone who appears under this age and can not provide a Valid form of ID will be refused service and unable to order again.		
General steps taken to achieve all four objectives	Regulation & Compliance: Establish clear regulations outlining the standards and requirements for the licensed activity, This includes safety measures, hygiene standards and age restrictions.		
Supporting documents			
Total file uploads			
<u>Checklist</u>			
Please check which of the following you have completed Uploaded plan of the premises, Understood that a copy of this application will be sent the relevant authorities, Understood I must advertise my application, Uploaded conset form completed by the individual I wish to be designated premises supervisor, Understood that if I do not comply with the above requirements my application will be rejected			
Contact details			
Contact name	Jed Cook		
Address			
Contact email			
Contact phone number			
Fee exemption			
Believes exempt to fees under legislation	No		
Declaration			

I hereby agree to abide by the statements set out above	True
The designated premises supervisor (DPS) named in this application is entitled to work in the UK (and is not subject to condition preventing them from doing work relating to a licensable activity) and I have seen a copy of his or her proof of entitlement to work, or have conducted an online right to work checking service which confirmed their right to work	Yes
Are you signing on behalf of the applicant(s)	No
Name of person signing/notifier	Jed Cook



Page 19

From: Young, Tricia on behalf of Licensing

To: Idox DMS Licensing

Subject: OnDrop - EH Agreed Conds - 2024/00706/01SPRN

Date: 26 February 2024 15:03:37

From: Taylor, Matthew

Sent: Monday, February 26, 2024 12:51 PM

To: Young, Tricia <Tricia.Young@southampton.gov.uk>

Cc: Licensing <Licensing@southampton.gov.uk>

Subject: FW: Licence Application

Good Morning,

I previously emailed you regarding concerns about the licence for Front Unit, Henty Road.

Following meeting with the applicant on site I have determined what I believe to be an adequate set of conditions which should reduce the potential for public nuisance.

The applicant has agreed to have the below conditions on their licence, therefore I make representation on the application, but based on the agreed amendments, a hearing is not necessary.

One of the key conditions is:

All deliveries made by, or on behalf of the company will be made using e-bikes only, this is to reduce any noise that may be caused in the local area.

Which I understand has been organised by the applicant and the Police. If this is not the case please let me know and I will talk with the applicant.

I understand local residents have concerns with this application – I am happy for these conditions to be shared with the public now they have been agreed with the applicant if it helps to reduce their concerns about public nuisance.

I have one further email from a councillor that I received Friday that I do not have an answer for. I will forward this shortly.

Should you wish to discuss this email please do not hesitate to contact me.

Kind Regards
Matthew Taylor
Principal Environmental Health Officer
Directorate for Place
Southampton City Council

@SouthamptonCC, facebook.com/SotonCC, Stay Connected

From: On drop

Sent: Friday, February 23, 2024 11:23 AM

To: Taylor, Matthew

Subject: Re: Licence Application

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This message came from outside your organisation.

Hi Matthew,

Was good to meet you the other day. I can confirm all of these conditions are what we agreed upon.

Feel free to come by anytime.

Kind regards Jed Cook

On Fri, 23 Feb 2024 at 09:41, Taylor, Matthew

> wrote:

Dear Jed.

Environmental Health have been consulted on your application for Front Unit, Henty Road, Southampton

Your application is for an alcohol delivery service operating from the above address until 5am in the morning.

Thank you for meeting with me the other day to discuss the business and controls that will help with the prevention of public nuisance.

I note residential premises in the area of your proposed business therefore I want to ensure that adequate controls are documented on the licence that will help with the Prevention of Public Nuisance.

I note that you have provided conditions on your application form and organised conditions with the Police, Can I request the addition of the below conditions?

No noise generated on the premises or in its outside area by either associated plant, equipment or personnel shall emanate from the premises which gives rise to a nuisance.

No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 22.00 hours and 08.00 hours on the following day.

No deliveries of products to your premises will take place between 22:00 and 08:00 on the following day.

All staff including delivery drivers will be trained making them aware that they must be

considerate of neighbouring premises, a sign requiring this will also be placed on any door used by the delivery drivers at all times. All staff must sign a training document to prove they have been trained on the need for consideration to neighbouring premises.

The gate to site must be kept open at all times the business is open and held open in a manner that will not create noise.

The gate to site will be closed when the business shuts but must be closed quietly and modifications must be made to the gate to allow the gate to be closed quietly.

Any lights placed in the outside area must be positioned in a way that they will not cause nuisance and will not be seen by local neighbours

If you are happy to accept the additional conditions noted above (in italics) please reply to me and I will ask our licensing team to add these to your licence should the decision be to grant your licence.

If you would like to discuss the wording to any of the above conditions please do not hesitate to contact me, I am normally happy to change the wording as long as it provides adequate protection to local residents.

Kind Regards
Matthew Taylor
Principal Environmental Health Officer
Directorate for Place
Southampton City Council

@SouthamptonCC, facebook.com/SotonCC, Stay Connected

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Our Privacy Policy (http://www.southampton.gov.uk/privacy) explains how we handle your personal data

From: Young, Tricia on behalf of Licensing

To: <u>Idox DMS Licensing</u>

Subject: FW: FW: Application for a premises licence to be granted under the Licensing Act 2003 - JXG8S0V5 - 2024/00706/01SPRN

Date: 21 February 2024 07:56:17

Attachments: image005.png

image001.png image003.png image004.png image006.png

From: Dimmer, Paul (3791)

Sent: Tuesday, February 20, 2024 10:19 AM **To:** Licensing <Licensing@southampton.gov.uk>

Subject: FW: FW: Application for a premises licence to be granted under the Licensing Act 2003 - JXG8S0V5

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This message came from outside your organisation.

Dear Licensing

Please find agreed amendments (Conditions in bold font) to the application for the above premises. We make representation on the application but based on the amendments a hearing is not necessary.

Paul

PC 3791 DIMMER

Southampton

Licensing & Alcohol Harm reduction Team & BWV SPOC



From: On drop

Sent: 16 February 2024 11:39

To: Dimmer, Paul (3791)

Subject: Re: FW: Application for a premises licence to be granted under the Licensing Act 2003 - JXG8S0V5

Caution: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe - If unsure email ICTSecurityTeam@thamesvalley.police.uk to report this message.

Hi Paul,

Thanks for the meeting was great to meet you and go through the conditions.

I can confirm that all the conditions we have confirmed will be put in place and overseen by myself.

I'll keep you posted with any updates and feel free to drop in for a visit at the unit any time.

On Thu, 15 Feb 2024 at 18:11, Dimmer, Paul (3791)

wrote:

Hi Jed.

Many thanks for the meeting today, it was good to understand what the business is and how you are going to run it. The fact that you are going to keep the delivery of the alcohol in house means you have more responsibility for the drivers as well.

As per the conversation we have had I would like to propose the following conditions which will reassure us that you are going to uphold the 4 licensing objectives:-

1 The premises is not to be open to the public. It is only to be used as a distribution warehouse, customers will place orders online or via the phone, these will then be delivered from the premises, using your own delivery riders who are employed by the company.

The public are not permitted to order directly at the warehouse, nor are they permitted to collect their orders from the premises.

2 The premises licence holder shall ensure that all alcohol delivery orders are paid for at the point of ordering. Phone and on-line orders shall require payment at the time of ordering. No cash on delivery orders shall be permitted. No alcohol shall be sold as part of the 'delivery service' to any place that is not a recognisable dwelling or business address. The premises licence holder shall ensure that orders include alcohol shall only be delivered or handed to the person who is 18 years of age or over. This shall remain the responsibility of the premises licence holder, irrespective of the use of a third party courier.

3 All deliveries made by, or on behalf of the company will be made using e-bikes only, this is to reduce any noise that may be caused in the local area.

4 All staff and delivery drivers working for or on behalf of the company, will be trained regarding appropriate precautions to prevent the sale of alcohol to persons under the age of 18, the signs and symptoms of drunk persons and the refusal of to hand over alcohol due to intoxication.

Records will be kept of such training which must be signed and dated by the member of staff who has received that training.

All staff will receive refresher training every six months as a minimum and records are to be kept of this refresher training which should be signed and dated by the member of staff who received that training.

In addition to their training a written test related to the training given will be conducted before the staff member is permitted to sell, authorise, or hand over alcohol. The test will consist of a minimum of ten questions of which the pass rate is 80%. Anyone who fails to reach the prescribed pass rate will be retrained and re-tested. Anyone not attaining the pass rate will not be permitted to sell or authorise the sale of alcohol until the pass rate is attained. There will be a minimum of two sets of questions to be used in the training which will be rotated upon each subsequent six month training session.

All training records will be made immediately available for inspection by Hampshire Constabulary and any responsible Authority upon request. Training records will be kept for a minimum period of two years. Training records will be kept on the licensed premises to which they relate to.

5 A written log shall be kept of all refusals including refusals to sell alcohol and refusals by the delivery rider to hand over the alcohol, if the person receiving the alcohol cannot prove they are 18 years or over.

Details recorded must include date (day/month/year), time, product refused, reason for refusal, and the full name of the person who made the refusal. The Premises Licence Holder shall ensure that the refusals log is checked, signed and dated on a weekly basis by the manager/manageress.

The refusals log will be kept and maintained at the premises and will be available for inspection immediately upon request by Responsible Authorities.

The record of refusals will be retained for 12 months.

6 An incident book shall be maintained to record any activity of a violent, criminal or anti-social nature.

The record will contain the time and date, the nature of the incident, the people involved, the action taken. This record shall be produced to a police officer or an authorised officer of the local authority on reasonable request. This record shall be retained for a period of 12 months.

Please have a read of these and let me know what you think

Many thanks

Paul

PC 3791 DIMMER

Southampton

Licensing & Alcohol Harm reduction Team & BWV SPOC



From: Terry, Rachael (6741)

Sent: 06 February 2024 14:58

To: Dimmer, Paul (3791) <

Subject: FW: Application for a premises licence to be granted under the Licensing Act 2003 - JXG8S0V5

Hello Paul

May I please pass this to you ... I will also arrange your 2 appts

Many thanks

Rachael ©

From: Southampton City Council < noreply@southampton.gov.uk >

Sent: 06 February 2024 10:24

To: licensing@southampton.gov.uk; Licensing & Alcohol Harm Reduction Team Mailbox

licensing@hampshire.police.uk>; environmental.health@southampton.gov.uk;

food.safety@southampton.gov.uk; csprotection.admin@hantsfire.gov.uk;

trading.standards@southampton.gov.uk; planning@southampton.gov.uk;

 $\underline{safeguarding children. licensing@southampton.gov.uk; publichealth@southampton.gov.uk;}$

alcohol@homeoffice.gov.uk

Subject: Application for a premises licence to be granted under the Licensing Act 2003 - JXG8S0V5

Southampton and Eastleigh Licensing Partnership

Licensing authority: Southampton City

Copy to

Hampshire Constabulary

Hampshire and Isle of Wight Fire and Rescue Service

Environmental Health Trading Standards Planning

Safeguarding Children

Public Health Home Office

Case reference number: JXG8S0V5

Payment reference: 430356590

Payment amount: £100.00

Premises address: Front Unit Henty Road, Southampton, SO16 4GF

This email has been automatically generated so please do not reply to this

message.

Application for a premises licence to be granted under the Licensing Act 2003

Application reference:	JXG8S0V5	
Before you begin		
I confirm that I have read and understood	True	
About the premises		
Premises address or location	Front Unit Henty Road, Southampton, SO16 4GF	
UPRN	100062508642	
Local Authority:	Southampton	
Telephone number of the premises	07823407666	
Which band/rateable value best describes your premises?	Band A: up to £4300	
Non-domestic rateable value of premises (£)	0	
Applicant type		
Applying as	A limited company/limited liability partnership	
Additional option	I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities	
Details of applicant 1		

Name	Grapevine Ammusments LTD	
Address	31 Beech Road, Southampton, SO15 8RJ	
Registered number (where applicable)	15295309	
Description of applicant	Late Night Alcohol Sales	
Email address	Late Night Alcohol Sales	
Email address		
Operating schedule		
When do you want the licence to start?	03/08/2024	
Details of the premises	We will operate from a secluded unit in the centre of Southampton where we will sell prepackaged alcohol through third party operators like UberEats and Deliveroo as well as our own website. Our unit is a medium sized one story building away from the general public and behind a large gate. We will operate in accordance with the licensing objectives.	
Are 5,000 or more people expected to attend the premises at any one time	No	
What licensable activities do you intend to carry out from the premises?	Supply of alcohol	
Licensable	activities	
Licensable activity: Supply of alcohol		
Activity	Supply of alcohol	
Will the supply of alcohol be for consumption on or off the premises?	Off the premises	
There is no DPS at this time	false	
Monday	00:00-05:00 and 09:00-23:59	
Tuesday	00:00-05:00 and 09:00-23:59	
Wednesday	00:00-05:00 and 09:00-23:59	
Thursday	00:00-05:00 and 09:00-23:59	
Friday	00:00-05:00 and 09:00-23:59	
Saturday	00:00-05:00 and 09:00-23:59	
Sunday	00:00-05:00 and 09:00-23:59	
Please state any seasonal variations, where the activity will occur on additional days during certain months	N/A	
Please state when intend to use the premises outside of the times listed above	N/A	
About the proposed designated premises supervisor		
Full name	Jed Elliott Cook	
	_	

Date of birth		
Address		
Personal licence number (if known)	2021/03700/02SPEN	
Issuing licensing authority (if known)	Southampton City Council	
Adult entertainment		
Any adult entertainment or services, activities, other entertainment or matters additional to the use of the premises that may give rise to concern in respect to children	N/A	
Public opening hours		
Monday	00:00-05:00 and 09:00-23:59	
Tuesday	00:00-05:00 and 09:00-23:59	
Wednesday	00:00-05:00 and 09:00-23:59	
Thursday	00:00-05:00 and 09:00-23:59	
Friday	00:00-05:00 and 09:00-23:59	
Saturday	00:00-05:00 and 09:00-23:59	
Sunday	00:00-05:00 and 09:00-23:59	
Seasonal variations	N/A	
Where you intend the premises to be open to the public at different times to those listed above, please list these	N/A	
Licensing objectives		
1. The prevention of crime and disorder	Eliminating customer interaction and going cashless. Sale of alcohol is for consumption off premises CCTV put in place Lockable Gates and doors Premises will be occupied at all opening times.	
2. Public safety	Reduce antisocial behavior by refusing service to anyone who appears intoxicated. Direct orders will only be delivered to a residential or business address. All inventory is out of sight and reach from the general public.	
3. The prevention of public nuisance	All waste will be disposed of accordingly. Light and sound has no effect on the surrounding area.	
4. The protection of children from harm	Challenge 25 will be in place for all customers, anyone who appears under this age and can not provide a Valid form of ID will be refused service and unable to order again.	
General steps taken to achieve all four	Regulation & Compliance: Establish clear	

objectives	regulations outlining the standards and requirements for the licensed activity, This includes safety measures, hygiene standards and age restrictions.	
Supporting documents		
Total file uploads		
Checklist		
Please check which of the following you have completed	Uploaded plan of the premises, Understood that a copy of this application will be sent to the relevant authorities, Understood I must advertise my application, Uploaded consent form completed by the individual I wish to be designated premises supervisor, Understood that if I do not comply with the above requirements my application will be rejected	
Contact details		
Contact name	Jed Cook	
Address		
Contact email		
Contact phone number		
Fee exer	<u>nption</u>	
Believes exempt to fees under legislation	No	
<u>Declaration</u>		
I hereby agree to abide by the statements set out above	True	
The designated premises supervisor (DPS) named in this application is entitled to work in the UK (and is not subject to condition preventing them from doing work relating to a licensable activity) and I have seen a copy of his or her proof of entitlement to work, or have conducted an online right to work checking service which confirmed their right to work	Yes	
Are you signing on behalf of the applicant(s)	No	
Name of person signing/notifier	Jed Cook	

This email contains information which is confidential and may also be privileged. It is for the exclusive use of the addressee(s) and any views or opinions expressed within are those of the originator and not necessarily those of the Force. If you are not the intended recipient(s) please note From: on behalf of <u>Licensing</u>

To: <u>Idox DMS Licensing</u>

Subject: FW: Application Ref: 2024/00706/01SPRN, case ref: JXG8SOV5

Date: 04 March 2024 09:12:34

From: A Tindall > Sent: Saturday, March 2, 2024 6:05 PM

To: Licensing < Licensing@southampton.gov.uk>

Subject: Application Ref: 2024/00706/01SPRN, case ref: JXG8SOV5

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You have not previously corresponded with this sender.

To whom it may concern,

Application Reference: 2024/00706/01SPRN

Case Reference: JXG8SOV5 application by Grapevine Amusements Ltd for a licence to supply alcohol from the premises at Front Unit, Henty Rd, Southampton, SO16 4GF

Living in Clarendon Road almost opposite the small joining road of this application, I would like to register my objections for the following reasons, (arranged under your headings):

The premises

- a. I'm not sure what the applicant means by secluded. Maybe that they are a small distance from the main High Street, maybe they mean tucked away in a hard to find spot. Either way, it underlines that this is a residential area. In fact, a number of residential properties have borders with the units on Henty Road. They are not secluded from a number of homes. From my front windows I can see the lorries that currently use the premises and can often hear noise and commotion from their business. Far from being secluded, what goes on there at present is a nuisance. Comings and goings of trade vehicles, the restriction of residential parking by said vehicles, customers coming to view the existing businesses, noise, congestion are all associated with the premises even now.
- b. The application states their unit is medium sized it is not, it is small.
- c. The application says it is behind a large gate. It is not, this front unit opens straight on to the pavement. The gates I presume that are meant are for the businesses either side. This is misleading.
- d. The application says it is away from the general public. It may be away from the main thoroughfare but it is on residential public's doorsteps.

The prevention of Crime and Disorder

- a. The application states they will eliminate customer interaction by going cashless. This does not eliminate interaction.
- b. The application states the premises is behind lockable gates. As well as the fact this is wrong, they are hardly going to have locked gates preventing customers from coming in to purchase.
- c. The application states they will reduce antisocial behaviour by refusing to serve those who appear intoxicated. This seems to suggest they expect such people attending and trying to gain service. I am sure that intoxicated people who are refused service will be quite the cause of disorder in the area. In complying with Challenge 25 they seem to admit that there will be direct customers in attendance.
- d. Parts of the application seem to suggest sales are only for direct delivery whilst other parts say they will refuse service to individuals and that alcohol will be out of reach to people coming in. They are creating confusion it seems.
- e. With the intention of collections by delivering companies like Ubereats and Deliveroo, I can foresee a lot of noise from cars and motorbikes/scooters. I have personal experience of seeing that the large increase in bad driving and unlawful driving (including over precincts!) in recent years has almost entirely been down to these vehicles. Small scooter/mopeds are not quiet, and I do not want to be hearing them coming and going through the evening and night; they are bad enough during the day.
- f. I often hear drunk people walking along Clarendon Road from the pubs on Shirley High Street. I can only fear for more of this with the current application.
- g. Selling direct to individuals for consumption off the premises does not stop people sitting on the nearby kerbs, or on our garden walls and consuming it. There would be nothing to stop someone who is not quite intoxicated or over 18 walking out of the unit and handing alcohol to intoxicated people, or under 18s.
- h. People already park temporarily in Henty Road to eat a takeaway then drop the rubbish out of their window and drive off. A similar things can easily occur with this proposal. In fact, there has been a history of people having drug deliveries arrive in cars that use Henty Road as a drop-off point. This proposal can only make matters worse.

The Prevention of Public Nuisance

- a. A lot of the points above for disorder will equally apply here (c, e, f, g, h) which concern noise, street drinking, antisocial behaviour.
- b. The fact that the application requests sales to occur from 9am through to 5am the next day, 7 days a week shows an expectation for this to be used. This means scooters, mopeds, cars and individuals arriving and leaving for 20 hours a day, every day of the week. I was told by a local councillor that the trading terms of the existing users are Monday-Friday during office hours. It's bad enough when these are broken by the current users, let alone a free-for-all with the type of sales in mind.

- c. At the moment, parking at times is limited if not impossible. I know if I return home after about 7.30/8pm then I am very unlikely to find a parking space near my house. Henty Road is often full up with parked vehicles in the later evening and nighttime. People coming to collect orders will have to stop in the middle of the road.
- d. Already, even during the day, parcel and mail delivery vehicles have to stop in the middle of the roads round this area, or park on corners blocking sight or smaller roads like Henty Road.
- e. There will also be deliveries to the unit from suppliers. These are unlikely to be small vehicles and will probably need to park in the middle of the road to unload. It is already annoying that the users of the other units do their loading and unloading, not to mention the inconvenience of their customers and the noise they create, without the matters that will arise if this application goes ahead.
- f. The application says light and sound will have no effect. I cannot understand how they can even state this. Of course they will have an effect. They need to operate in near darkness and nye-on silence to NOT have an effect. They argue this is in a secluded spot and say noise will not effect anyone, yet if you were to visit the area and view you would see the houses nearby and can only agree that noise will be heard. I think the application is misleading.

The Protection of Children from Harm

Stand in Henty Road from 8.30 to 9am and 2.40 to well past 3pm and you will see the number of children in the area on their way to or from schools. I see the uniforms of Wordsworth and Foundry Lane schools on display, as well as many children who attend Regents Park Secondary School. My children who have now left Regents Park tell me of an alcohol and drug problem with pupils there. My wife recently witnessed what looked like a drug interaction happening on the pavement by our house, which is nearly opposite the end of Henty Road. My son said he can walk round the block and see suspicious activity involving children and drugs. The selling of alcohol in a back street will not help the culture of substance abuse in the area, even if alcohol is not sold directly to those in school uniforms.

Public Safety

- a. I would refer you back to points above that concern alcohol on the street, an existing problem with noise and drugs that can only get worse.
- b. With parking tight and people having to stop in the middle of the road for deliveries and collections already, the roads will become busier, parking tighter, or illegal. As stated earlier, I have witnessed many a scooter or moped deliberately ride on pedestrian areas, take short cuts over areas where traffic is not allowed and parking illegally and inconsiderately. The drivers of these vehicles of these delivery forms are certainly not noted for their quiet, law-abiding movements. They are also usually under time restrictions to deliver and I can forsee many a vehicle speeding off in a hurry. The streets here are now 20mph. The council is trying to make our roads safer, this will make them busier with the risk of speeding.

As you can tell, I have many points against this application and urge a very careful consideration of it. Our city is seeing the effects of continually rising levels of antisocial behaviour even without that being fueled by alcohol. Our health service (for which i work) is battling in vain to tackle the huge levels of alcohol consumption. If anything, the council should be clamping down on units selling like this, not contemplating opening them.

Yours faithfully

Andrew Tindall 111 Clarendon Road Southampton SO16 4GD

To: Licensing

Subject: Comments for Licensing Application 2024/00706/01SPRN

Date: 24 March 2024 21:56:37

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 9:56 PM on 24 Mar 2024 from Mrs Anne Baxter.

Application Summary

Address: Front Unit Henty Road Southampton SO16 4GF

Proposal: Premises Licence

Case Officer: Tricia Young Click for further information

Customer Details

Name: Mrs Anne Baxter

Email:

Address: 64 Shirley Park Road, Southampton SO16 4FU

Comments Details

Commenter Neighbour

Type: Stance:

Customer objects to the Licensing Application

Reasons

for

comment:

Comments: 9:56 PM on 24 Mar 2024 I wish to object to the OnDrop planning application to propose to sell pre-packaged alcohol through third party operators like UberEats and Deliveroo

from the unit on Henty Road.

The proposed operating hours of 9am till 5am is excessive in this residential area. Surely, if at all, the operating hours should be at least day hours and not 20 hours within a one day (24hours). The sale of alcohol at such unsociable hours is completely unsuitable in this residential family area. The proposed business will increase traffic in the area with narrow roads and that has already issues with parking.

Licensing To:

Subject: Comments for Licensing Application 2024/00706/01SPRN

16 March 2024 14:12:13 Date:

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 2:11 PM on 16 Mar 2024 from Mr Bari Khan.

Application Summary

Address: Front Unit Henty Road Southampton SO16 4GF

Proposal: Premises Licence

Case Officer: Tricia Young Click for further information

Customer Details

Mr Bari Khan Name:

Email:

Address: 47 Clarendon Road, Southampton SO16 4GB

Comments Details

Commenter Consultee

Type:

Customer objects to the Licensing Application

Stance: Reasons

for

comment:

Comments: 2:11 PM on 16 Mar 2024 I object to this application. The units on Henty Road already cause issues with parking in the residential area, and this application if approved would add further burdens to the residents - including the adjacent

areas and Clarendon Road.

The area already suffers from nuisance drivers, speeding vehicles, and these previously quiet and safe residential streets are now often clogged with lorries and vans therefore forcing residents to often park very close to corners which effects road safety. If this application is approved it would cause more distress to residents with the increase in delivery vehicles causing more traffic and safety concerns in this already congested area.

There are surely a number of empty units in retail areas of Shirley that would be more suited to this kind of venture. Henty road is a much needed overflow location for parking used by residents.

The sale of alcohol at such unsociable hours is completely unsuitable in this residential family area. Granting this license to sell alcohol throughout the night is not conducive to meeting the licensing objectives, particularly the

prevention of public nuisance and antisocial behaviour.

I agree with fellow residents that this application should be REJECTED by Soton City Council etc. And, I will be disappointed in the council council if they decide to approve this application. I hope the licensing authority will take our representation seriously and reject this application from Grapevine Amusements Ltd.

To: Licensing

Subject: Comments for Licensing Application 2024/00706/01SPRN

Date: 13 March 2024 19:32:17

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 7:32 PM on 13 Mar 2024 from Ms Clare Cummins.

Application Summary

Address: Front Unit Henty Road Southampton SO16 4GF

Proposal: Premises Licence

Case Officer: Tricia Young Click for further information

Customer Details

Ms Clare Cummins Name:

Email:

Address: 34 Clarendon Road, Southampton SO16 4GA

Comments Details

Commenter Neighbour

Type: Stance:

Customer objects to the Licensing Application

Reasons

for

comment:

Comments: 7:32 PM on 13 Mar 2024 I strongly object to this application

and agree with all the other neighbours concerns with Parking, noise, and traffic in this built up residential area. There are plenty of industrial estates in and around

Southampton that would be more suitable for this business. The proposed operating hours of 9am till 5am is excessive in

this residential area.

From:
To: Licensing

Subject: Re: Application Reference: 2024/00706/01SPRN

Date: 25 March 2024 16:19:11

Dear Tricia.

I have let them know, not sure if they'll get back by midnight but I have included their objective points in my response below anyway.

Representation from Christian Cox (Councillor for Millbrook), Flat 14 Bassett Court, Bassett Avenue, Southampton, SO16 7DR

Application Reference: 2024/00706/01SPRN

I would like to formally register my objection to the proposal by Grapevine Amusements Ltd to gain a licence to supply alcohol from the premises at Front Unit, Henty Rd, Southampton, SO16 4GF. I have spoken to and have been approached by a number of local residents with strong feelings about this application, and believe myself that all four of the licensing principles are impacted by this application.

The application references a "lockable gate" as a preventative for crime and disorder, I cannot assume they intend to keep this gate locked during their hours of operation, which is the vast majority of the time (20 hours in a 24 hour period), as this would require repeated locking and unlocking to allow delivery staff to come and go with deliveries, so this won't be a preventative in practise. Since the site is not open to members of the public I assume the site will have no on site advertising of alcohol or the business' services but the location will still be known and thus still risks attracting people to the area in an attempt to purchase alcohol, creating a major disruption to local residents in what is an almost entirely residential area.

Parking is already in short supply on Henty Road and its surrounding streets, which creates narrow highways for traffic, this is more of a problem during unsociable hours where most residents are at home and have parked nearby to their place of residence. This application will bring more traffic into the area not only during the day but also during these unsociable nighttime hours, when street lighting is also limited in these residential areas. This strikes me as an unsafe proposal to bring additional traffic into this area (both large vehicles to deliver to the site, and small vehicles to deliver to customers), especially at these times. This is confounded if the applicant truly intends to the have the gate adjacent to the highway locked requiring drivers to wait in the street until the gate is unlocked.

The applications looks to have the business in operation for 20 hours of every 24 hour period, 7 days a week, the business specifically references the use of third party delivery options meaning that vehicles (restricted to e-bikes under the conditions but these are not silent) will be arriving and departing the site during the night and throughout the day; the business will also require stock to be delivered to the site, a restriction should be placed on

the hours that deliveries to the site can be carried out. This will clearly create a noise disturbance to local residents (from the vehicles, moving/carrying alcohol bottles and staff interactions during all hours of operation), of which there are many surrounding the site despite the applications assertion that the site is "secluded", both from having their back gardens back onto the site and the access to the site requiring vehicles drive through an almost entirely residential area. If the application is accepted these operating hours should be restricted to remove a permission to operate during unsociable hours to allow residents to have some quiet in this residential area, otherwise I have concerns about the effects this new licence would have on the amenity of local residents.

The application twice references "Challenge 25" and the option to refuse service to an intoxicated individual, but since customers will have the alcohol delivered to them after ordering online this puts the pressure on the delivery driver, who under the current application may be delivering during the night, to challenge potentially underaged or intoxicated customers, potentially in a group, when far away from the rest of the organisation (quite unlike traditional uses of these rules in supermarkets or off-licences), this appears to create a hazardous environment for delivery staff and the likelihood that these rules will not be followed in practise when challenged by the customer, though that customer may then be refused further service.

Best Regards,

Christian

Cllr Christian Cox

Councillor for Millbrook Ward | Southampton City Council

Telephone:

<Licensing@southampton.gov.uk>

Sent: 25 March 2024 14:45

To: Cox, Christian (Cllr)

Subject: RE: Application Reference: 2024/00706/01SPRN

Cllr Cox

We would not be able to accept this representation as we require the name, address and e-mail and the representation must be based on the Licensing objectives. Can you ask them to resubmit their representation to licensing@southampton.gov.uk and we will need to receive this by midnight tonight. Below is the link to give them more information on making a representation.

Representations (southampton.gov.uk)
Tricia Young
Licensing Officer

Please note I am only in the office on Monday, Tuesday and Thursday at the present time

Southampton and Eastleigh Licensing Partnership Southampton City Council

E-mail: licensing@southampton.gov.uk

Web: www.southampton.gov.uk/licensing or www.eastleigh.gov.uk/licensing

Post: Licensing – Southampton City Council Civic Centre Southampton SO14 7LY

From: Cox, Christian (Cllr)

Sent: Monday, March 25, 2024 2:14 PM

To: Licensing < Licensing@southampton.gov.uk > **Subject:** Application Reference: 2024/00706/01SPRN

Hi,

I have received an email from a resident in Clarendon Rd regarding the application with reference number 2024/00706/01SPRN, could this objection please be added to the rest of the public submissions:

"Dear Cllr Cox

We object to the licensing application in Henty Road. This is a quiet area and we intend to keep it that way. Parking is limited and customer visiting the premises will add to the parking issue. It will only be a short time and they will turn it into a convenience store and then it will be 24/7 trading. We are not going to tolerate that. There ample shops in shirley."

I believe the deadline for the public consultation is today, I am more familiar with the planning panel than licensing, if this item is brought to the licencing committee are residents and councillors able to speak in support/to object at the meeting?

Best Regards,

Christian

Cllr Christian Cox

Councillor for Millbrook Ward | Southampton City Council

From:
To: Licensing

Cc:

Subject: FW: Henty Rd SO16 4GF Alcohol license application

Date: 06 March 2024 14:18:32

Dear Licencing

I would also like to register my objection to this application and would support the reasons given below, particularly b and c.

This is a residential area and the operating hours of 9am to 5am (20 hour operation) 7 days a week, is not acceptable for this location.

Regards

Jeremy

Councillor Jeremy Moulton

Deputy Leader of the Conservative Group Conservative Councillor for Millbrook Ward

Direct Dial:
Email:

From:
Sent: Thursday, February 29, 2024 10:37 AM
To:

Subject: Fwd: Henty Rd SO16 4GF Alcohol license application

1

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This message came from outside your organisation.

----- Original Message -----

Sent: Thursday, February 29th 2024, 10:34

Subject: Henty Rd SO16 4GF Alcohol license application

To whom it may concern,

With reference to the above Application - 2024/00706/01SPRN - I wish to object for the following reasons :-

- a) The notification describing this application is strapped to a gate that during normal working hours is open and therefore not available for public reading with winter nights (closed gates) impossible due to darkness.
- b) This is a heavily populated residential area with homes surrounding this site where elderly, infirm and children constantly exercise and play.
- c) The additional traffic cannot be justified in what appears to be almost a 24/7 operation when purpose made facilities are available (and empty) on Shirley High street. There will also be noise implication's from the transfer of products and at what time of day or night?
- d) It is a fact that night time lighting is mostly non existent in Henty Road (due to cuts) which will warrant illumination by the operator for all collections/deliveries.
- e) I will assume the contents of these units would require an alarm system for compliance should this ridiculous application be considered and who will react if activated.
- f) What possible reason can there be for this location other than its a cheaper rental than more suitable premises where proper monitoring can be achieved. There is a warren of cuts that surround these units and anyone with a mind to will obviously avail themselves of this opportunity. I believe that there is a public order zone regarding alcohol that stretches from Hill Lane to Millbrook Road.

In conclusion may I stress my opposition to this proposal and ask SCC licensing to reject this application at its earliest opertunity so that residents can rest assured that SCC are mindful of the importance of home life and family living.

If I can request that this objection goes before the panel during consideration.

From:
Young, Tricia
Cc: Licensing

Subject: Objection to Henty Rd 2024/00706/01SPRN

Date: 25 March 2024 12:48:13

Good afternoon,

I wish to formally object to the proposal for Alcohol distribution from this unit. I feel, given the location and the proposed use, that all 4 of the licensing principles could be impacted by this proposal.

I also take objection with the applicants description of the site as "a secluded unit in the centre of Southampton". This is a small industrial estate, in a densely populated residential suburb. The light industrial use of this site is heavily governed by planning restrictions (going back to the 1960's), limiting the time and use of these sites – principally because of the impact on residential amenity and health.

Whilst planning class change has been allowed under permitted development, and this has presented a situation where planning conditions haven't been able to have been placed on this unit, under a class change – I feel under licensing, there is a very strong case to respect the operating times placed on other units – for the prevention of public nuisance, due to the antisocial hours and associated impacts on residential amenity.

Therefore, if minded to approve this application, the licensing, and therefore operational hours, should match the planning conditions imposed on other units (under previous class permission granted) of 8am to 6pm Monday-Friday and Saturday 8am to 1pm

The application states, under the prevention of public nuisance, that there will be no light or sound effect on the area. This residential area has no streetlighting for the majority of night hours. There is no way for safe operation of any gate/access without the addition of light, that is not currently there. There is no way to enter the site on e-bike and load/unload without generating noise to surrounding homes.

The lack of light immediately around the unity actually adds to the increased risk to public safety — the directly employed delivery drivers will be constantly coming and leaving the area in pitch black, risk of highway collisions or crime due to targeting of alcohol deliveries via e-bike only (suggested condition). E-Bikes are not silent, and can actually make quite a bit of noise; as can the alcohol that will be carried on the bike — something that would be noticeable to nearby residents. There is also the fact someone has to be present on site during the 20 hours of operating — this will be producing light and sound, from a property that borders public highway.

Whilst the business may advertise online and delivery only sales, there is a risk of people visiting the area, at all hours of the day, to attempt to purchase in person. This is not the area to be creating that risk in.

Currently, if residents hear a "noise or disturbance" during the early hours, they are likely to be vigilant to potential crime and investigate the cause – with an increase in noise and regular comings and goings, the risk of otherwise detectable "crimes in progress" being ignored goes up.

This poses an unacceptable increased risk to the prevention of crime and disorder in my opinion.

Kind regards, Steve

Councillor Steven Galton

Conservative Shadow Cabinet Member Environment Conservative Councillor for Millbrook Ward

From:
To: Licensing

Subject: OnDrop front unit Henry Road Southampton SO16 4GG

Date: 12 March 2024 11:42:24

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Dear Sir/Madam

I am writing in regard to the planned licensing application for the supply of retail alcohol from the premises on Henty road.

As a local resident I have concerns about the hours of operation this is planning. To be selling alcohol from 9.00am -5.00am seems to be a vast difference to the other business that have used this site. The businesses using the site have had limited access of mon-fri 8.00am -6.00pm and Saturday 8.00am -1.00pm.

Whilst I see the plan states they will be a delivery service it is bound to attract people searching for alcohol particularly in the early hours. The location is right in the middle of a residential area and very close to Fritham lodge mental health care home.

My objection is based on my concern that this application may increase the possibility of public nuisance for the many dwellings nearby, including my own.

I object to this application being granted.

Regards Conor O'Reilly 53 Shirley Park Road Shirley Southampton SO164FX

Sent from Outlook for Android

To: Licensing

Comments for Licensing Application 2024/00706/01SPRN Subject:

Date: 13 March 2024 13:51:17

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 1:51 PM on 13 Mar 2024 from Mr Daniel Jeffrey.

Application Summary

Address: Front Unit Henty Road Southampton SO16 4GF

Proposal: Premises Licence

Case Officer: Tricia Young Click for further information

Customer Details

Name: Mr Daniel Jeffrey

Email:

Address: 78 Clarendon Road, Southampton SO16 4GG

Comments Details

Commenter Neighbour

Type:

Stance: Customer objects to the Licensing Application

Reasons

for

comment:

Comments: 1:51 PM on 13 Mar 2024 There is already too much traffic

and too many heavy vehicles resulting from the businesses on Henty road. I understand the one location is split into 2 and not 3 rental units. There is no need for a 3rd business. This road and the surrounding area is being changed from a quiet and safe residential area to one dominated by lorries and vans. Cars and lorries are often squeezed into every gap and street corner. The existing removals business which I believe currently holds the Front Unit already relies on street parking, not the commercial premises, for all their

lorries.

Mr Dermot Feely

107 Clarendon Road

Shirley

SO16 4GD



14th March 2024

Dear Licensing,

Ref: Licensing Application – 2024/00706/01SORN One Drop, Front Unit, Henty Road. Southampton. SO16 4GF

I reside in 107 Clarendon Road, my home looks straight across the road, and just yards from, and facing the gates and the unit where the above application has been made, I would like you to take into account my representations in objecting to this application as set out below.

I have lived in Clarendon Road Since May 2007. When I bought the house, I had my solicitor check the business hours for the then, Westway Engineering company that occupied the site, due to my concerns about disturbance should I go ahead with the purchase. It was confirmed that the business only operated between 08:00 to 17:30 hrs Mon to Friday, 08:00 to 13:30 on Saturdays. This I felt was acceptable as there would be no disturbance to me as a resident during the evenings and nighttime hours.

Since 2007 there has been different business come and go, all operating within reason, during the above business hours. In 2014/15 there was an application to operate a Chinese cultural centre from one of the units. This application proposed for the operation to remain operating, If I recall correctly, until 22 hrs each night. Residents, along with our ward councillor, made representations based on the disturbance to a quiet residential street and the effect on resident's health & wellbeing, The proposal was turned down. A precedent set there.

The current businesses, Holz bespoke Kitchen & Wardrobe designs, and in particular the removal company, First class removals, are quite disruptive with numerous Box van movements and loading/offloading in the road into the units of various items and associated employee activity as they go about their work, but this is tolerable due to the fact they operate between the above hours. Clarendon Road/Henty Road is such a quiet and peaceful residential area that you could hear a pin drop in the later evening and throughout the night, so residents suffer no nighttime disturbances or effect on their health & wellbeing and have a break from the business operations.

The above application proposes this operation to work 20 hrs out of every 24, seven days a week. This will mean residents will be subject to all day and all-night operations from the combined business operating in the units without any break, this would become intolerable, and I believe a severe detriment to such a quiet residential street. We would have no let-up from this situation.

I understand from information from planning that this unit is the only one now without operating time restrictions on this site, this does seem odd, as if it is considered that time restrictions are appropriate for the other units, due to the residential location, then surely the same should apply to this unit.

Reading the application, I have the following concerns in addition to the above.

- The noise disturbance from the potential numbers of delivery vehicles/bikes coming and going through the quite night hours. Even Electric bikes/vehicles generate a noise level.
 There is the potential for either a stream of individual delivery operatives arriving/departing or groups arriving at the same time. It would be totally unreasonable to believe this would not generate a volume of noise disturbance to residents trying to sleep just yards, and in some cases feet, from the operation.
- Delivery drivers/riders arriving and departing will not do so in total silence, therefore there
 is a disturbance from operatives talking and chattering during the quite night hours, yards
 from my bedroom window.
- The staff resident in the unit during the quite night hours will not work in total silence as they go about operations and supporting delivery operatives to collect, and load ordered items. Again, I feel it would be unreasonable to believe otherwise.

The Henty Road units are situated in the middle of a very peaceful and quite mixed residential location, we live alongside the current business and manage to tolerate the disturbance they cause, because we have respite from this intrusion in the evenings and nighttime hours and Saturday afternoons and Sunday.

Southampton city council say they put residents first and strive to make our built environment somewhere where residents feel safe, secure and supports our health and wellbeing. I understand the need to support small businesses and grow the city, but to grant the above application, allowing it to operate 20 hrs a day, seven days a week, combined with the current business disturbance, would I believe make mine, and my neighbours lives intolerable. I would respectfully suggest such an operation is more suited to an industrial unit on a site away from such close proximity to residents where an all-night operation would not cause distress to its neighbours.

The level of anxiety that this application has caused me is considerable, along with my neighbours, I am truly shocked that this could be considered given the location and peaceful environment of my neighbourhood.

Kind regards			
Dermot Feelv			

From: Young, Tricia on behalf of Licensing

To: <u>Idox DMS Licensing</u>

Subject: FW: Objections against licensing application 2024/00706/01SPRN

Date: 27 February 2024 07:53:30

From: Diane Tindall t>
Sent: Monday, February 26, 2024 4:41 PM
To: Licensing < Licensing@southampton.gov.uk>

Subject: Objections against licensing application 2024/00706/01SPRN

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Dear Sir/Madam,

<u>Case Reference: JXG8SOV5 application by Grapevine Amusements Ltd for a licence to supply alcohol from the premises at Front Unit Henty Road, Southampton, SO16 4GF</u>

As a local resident I strongly desire to raise objections as to a license being granted. With reference to the application I wish to point out the following:

The premises - these are not "secluded" as stated in the application, but are surrounded by residential houses in a highly populated area.

The prevention of crime and disorder - I assume that if a Valid form of ID is requested and that "the sale of alcohol is for consumption off premises" there is no reason why those purchasing the alcohol cannot leave the premises and then sit on a kerb nearby to have a drink - I am concerned that this could lead to both crime and disorder in this local area.

The prevention of public nuisance - the application states that the business will be in operation between 00.00-05.00 and 09.00-23.59, 7 days a week - this means that there are only 4 hours in each 24 hour period when the business is not in operation. This WILL be a public nuisance for all who live close by; residents will be disturbed by suppliers delivery vehicles coming and going, the sound of clanking bottles, the sound of mopeds or other vehicles who collect and distribute the alcohol to customers and conversations going on between staff and delivery drivers throughout the day and night. For some neighbours whose homes back onto these premises (some who work shifts) it will be a nightmare having so much noise and disturbance 20 hours a day. The application states that the "premises will be occupied at all opening times" [20 hours a day!] and that "Light and sound has no effect on the surrounding area" - I argue that this very definitely will be a public nuisance to the surrounding residents.

The protection of children from harm - if you refer to a map you will note that these premises are only a short distance from Regents Park Community College, our local Secondary School. There is already a problem of drugs being supplied to students in our local streets and as a

mother myself, I would hate to think that there would soon be an easily available supply of alcohol within a 3 minute walk from the school.

Public Safety - Henty Road and the surrounding streets are constantly difficult to park in due to the number of residents vehicles and Removal Lorries, Works Vans, etc that are parked. I am concerned that another business where vehicles will be parking to deliver and collect goods will result in dangerous parking on corners, a further reduction in space for residents to park, additional difficulty in crossing roads safely and generally more traffic.

I would be grateful if you would take these points into consideration and refuse the license - I know these are the views of not only my household but many neighbours also.

Yours faithfully

Diane Tindall

111 Clarendon Road Shirley Southampton SO16 4GD From:
To: Licensing

Subject: Objection against licensing application 2024/00706/01SPRN

Date: 28 February 2024 19:45:38

This Message Is From an Untrusted Sender

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Dear Sir/Madam.

Case Reference: JXG8SOV5 application by Grapevine Amusements Ltd for a licence to supply alcohol from the premises at Front Unit Henty Road, Southampton, SO16 4GF

Further to my previous letter and your subsequent response on 26th February 2024 I now provide further details as to why I object to the granting of the license:

The prevention of public nuisance - I notice that the business will be in operation from 9am to 5am the following day, 7 days a week. As the premises are in close proximity to residential houses my concern is that there will be significant noise by vehicles and those involved in running the business moving stock and dealing with suppliers/customers. The long business hours and constant deliveries and collections will be a disturbance and nuisance to the neighbourhood.

Public Safety - There is already an issue of insufficient parking in this area, due to residents cars plus various trucks, vans, motor homes, etc. I am worried that additional vehicles may cause there to be careless parking and increase the danger of visibility when driving (eg when trying to see around corners for approaching cars). It will also cause difficulty in crossing roads safely by pedestrians.

I do not feel that this is an appropriate business to be located in a residential area and I would be grateful if you would take these points into consideration and refuse the license. Yours faithfully

Mrs Doreen Muldoon

113 Clarendon Road Shirley Southampton SO16 4GD

To: Licensing

Subject: Comments for Licensing Application 2024/00706/01SPRN

Date: 15 March 2024 13:57:41

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 1:57 PM on 15 Mar 2024 from Miss Ewa Garczarek.

Application Summary

Address: Front Unit Henty Road Southampton SO16 4GF

Proposal: Premises Licence

Case Officer: Tricia Young Click for further information

Customer Details

Name: Miss Ewa Garczarek

Email:

Address: 90 Clarendon Road, Southampton SO16 4GE

Comments Details

Commenter Neighbour

Type:

Customer objects to the Licensing Application

Stance: Reasons

for

comment:

Comments: 1:57 PM on 15 Mar 2024 I wish to object to the OnDrop panning application to propose to sell pre-packaged alcohol through third party operators like UberEats and Deliveroo from the unit on Henty Road. This is a quiet residential area with narrow roads and there are already issues with parking. The visibility approaching Henty Road, or Clarendon Road and Shirley Park Road from Henty Road is poor because of parked cars and vans. The proposed business will increase traffic in the area, may increase antisocial behaviour as a warehouse with alcohol is likely to attract unwelcome attention, simultaneously this will decrease safety for the residents, burglaries and crime in the area may surge. The business operation time is not acceptable, the unit is next to residential houses and gardens and there will be the constant noise of delivery cars/ vans and small motorcycles at night.

To: Licensing

Subject: Comments for Licensing Application 2024/00706/01SPRN

Date: 13 March 2024 18:38:15

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 6:38 PM on 13 Mar 2024 from Mrs Ewelina Fernandes.

Application Summary

Address: Front Unit Henty Road Southampton SO16 4GF

Proposal: Premises Licence

Case Officer: Tricia Young Click for further information

Customer Details

Mrs Ewelina Fernandes Name:

Email:

Address: 105 Clarendon Road, Southampton SO16 4GD

Comments Details

Commenter Neighbour

Type: Stance:

Customer objects to the Licensing Application

Reasons

for

comment:

Comments: 6:38 PM on 13 Mar 2024 We as a family, members of the nice and guiet neighborhood for over 7 years believe that a business with this kind of operating hours would bring a lot of cars and noise along with the hustle brought with it, as all this surrounding roads are most of the time only one way in the sense that only 1 car can in any direction at time as the

roads are narrow and cars are parked all day long.

From:

To: Licensing

Cc:
Subject: RE: Henry road licensing application

Date: 19 March 2024 20:05:59

Dear Licencing

Please note the objection below.

Thanks

Jeremy

Councillor Jeremy Moulton

Deputy Leader of the Conservative Group Conservative Councillor for Millbrook Ward

From:

Sent: Tuesday, March 19, 2024 10:26 AM

To:

Subject: Henry road licensing application

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I object to this application, the opening hours are too long and seven days a week is unacceptable in such a residential area. The road is very congested already with other lorries so additional lorries and parking problems would make a narrow road very congested and would cause problems with neighbourhood parking in what is a very busy area, especially at weekends. Mrs. F. Bassett, 95 Clarendon road, Shirley

From:
To:
Licensing

Cc: j
Subject: Henty Rd SO16 4GF Alcohol license application

Date: 29 February 2024 10:34:58

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To whom it may concern,

With reference to the above Application - 2024/00706/01SPRN - I wish to object for the following reasons :-

- a) The notification describing this application is strapped to a gate that during normal working hours is open and therefore not available for public reading with winter nights (closed gates) impossible due to darkness.
- b) This is a heavily populated residential area with homes surrounding this site where elderly, infirm and children constantly exercise and play.
- c) The additional traffic cannot be justified in what appears to be almost a 24/7 operation when purpose made facilities are available (and empty) on Shirley High street. There will also be noise implication's from the transfer of products and at what time of day or night?
- d) It is a fact that night time lighting is mostly non existent in Henty Road (due to cuts) which will warrant illumination by the operator for all collections/deliveries.
- e) I will assume the contents of these units would require an alarm system for compliance should this ridiculous application be considered and who will react if activated.
- f) What possible reason can there be for this location other than its a cheaper rental than more suitable premises where proper monitoring can be achieved. There is a warren of cuts that surround these units and anyone with a mind to will obviously avail themselves of this opportunity. I believe that there is a public order zone regarding alcohol that stretches from Hill Lane to Millbrook Road.

In conclusion may I stress my opposition to this proposal and ask SCC licensing to reject this application at its earliest opertunity so that residents can rest assured that SCC are mindful of the importance of home life and family living.

If I can request that this objection goes before the panel during consideration.

G.Hutchings 69, Shirley Park Road, SO16 4FX From: Young, Tricia on behalf of Licensing

To: <u>Idox DMS Licensing</u>

Subject: FW: Reference 2024/00706/01SPRN - Public Rep - George and Donna Maybe

Date: 04 March 2024 09:44:42

From: Donna Mabey

Sent: Sunday, March 3, 2024 7:27 PM

To: Licensing < Licensing@southampton.gov.uk>

Subject: Reference 2024/00706/01SPRN

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Dear sir/Madam

Reference 2024/00706/01SPRN Premises License/ Open for Consultation/ Front Unit Henty Road Southampton SO16 4GF

We wish to object to the above application from OnTap for a premises license for the supply by retail, of alcohol for consumption off premises between the hours of 09.00 to 05.00 every day. Our objection is based on my concern on our concerns that this new license will increase public nuisance and possible anti social behaviour for the many dwellings nearby, including our own. The Henty Road premises are in a quiet residential area of Shirley where there are many elderly and young families living. We are also concerned about the noise from delivery vehicles supplying the premises and of third party operator vehicles that would be collecting and delivering alcohol throughout the night.

(The application refers to the sale of prepackaged alcohol being sold through third party operators such as Ubereats and Deliveroo as well as their own website between the hours of 09.00 and 05.00.

There are many supermarkets and other late night outlets near Henty Road, third party operators already deliver in this area, is there really another need for a further alcohol delivery service?

We would be grateful if the licensing team consider our objections and concerns.

Kind regards
George and Donna Mabey
96 Clarendon Road
SO16 4GE
Sent from my iPhone

From:
To: Licensing

Subject: Henty Road application - 2024/00706/01SPRN - Public Rep

Date: 16 March 2024 19:14:35

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Report Suspicious

Please find below my objections to the above application. I am submitting these directly to you as I have been repeatedly unsuccessful posting them directly to your website due to an 'unspecified error'.

My personal details are:-Mrs G Platt 42 Shirley Park Road Shirley Southampton SO16 4FU

I wish to state my objections to the above proposal. Henty Road, which can only be accessed through Shirley Park Road or Clarendon Road, is a tiny road at the centre of a residential area. This area is mainly occupied by people who work for a living. As such, the residents need to be afforded the right to peace and quiet in the evenings and during the nighttime. The proposed hours of business, 9am - 5am are totally inappropriate for this area. We are a quiet neighbourhood, composed of hard working families. This proposal, if allowed, will see our little neighbourhood plagued by delivery drivers in cars or on noisy bikes, for 20 hours of the day, 7 days a week. This will cause constant noise and chaos for residents from vehicles and purchasers and will remove all semblance of the quiet neighbourhood we all chose to live in.

The three above mentioned roads are quite narrow and parking is already an issue for residents. I can't begin to imagine the traffic problems this proposal will cause. Henty Road, in particular, is a tiny road which is already double-parked every evening, as are Shirley Park Road and Clarendon Road. There is simply no room for hoards of additional vehicles arriving and departing all hours of the day and night.

I have lived at the foot of Henty Road for 40 years. These business premises have always been a bit of an oddity, being the only commercial premises in this small neighbourhood. However, in the past they have only accommodated discrete businesses during normal working hours, that is 9am - 5pm. Additionally, they always provided employee parking on site. There is absolutely no possibility of delivery drivers being able to park in either of the three locations cited as they are full to bursting every evening with residents' vehicles. The relentless sale and delivery of alcohol 20 hours a day, 7 days a week is completely inappropriate in every conceivable way in this residential area. We must never put the pursuit of profit before the well-being of people who will be forced to tolerate constant noise and chaos and who will find the quiet character of their neighbourhood forever changed. There already exist similar enterprises locally, operating from nearby Shirley High Street. This type of enterprise needs to be conducted from a business or retail park, not from a location totally surrounded by quiet, hard-working families. I therefore ask that you refuse this application.

Regards Glenda Platt

Sent from my iPad

From:
To: Licensin

Subject: Re: Henty Road application - 2024/00706/01SPRN - Public Rep

Date: 25 March 2024 14:18:35

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Report Suspicious

Mrs G L Platt 42 Shirley Park Road Shirley Southampton SO16 4FU

I have already lodged an objection to the above application which has been accepted as relevant but I wish to add a further point for your consideration.

A business such as the one proposed would inevitably result in an increase of oversized vehicles for the purpose of alcohol delivery TO the premises in question This would be in addition to the vehicular increase for the purpose of delivering sales TO clients. In view of the cramped and limited access which exists in the immediate area, and the problems we already witness with these large vehicles, an increase in large container transport would severely compromise local traffic in the area. We already have some oversized delivery trucks serving this premises. Having more six wheeled trucks manoeuvring down these narrow streets to deliver alcohol to the company is a recipe for disaster, both in terms of noise generated by vehicles coming and going, the difficult conditions for the unloading of goods and the safety of residents' vehicles who may be parked and damaged on the roadside. When large trucks currently deliver to the above premises, they inevitably block Henty Road (and by association Clarendon Road and Shirley Park Road) to local traffic for unloading purposes, as there is nowhere for these behemoths to park roadside. There would without doubt be a increase in the size and number of vehicles in these small roads, for the purpose of delivering large consignments of alcohol to the premises. This would exacerbate the existing problems exponentially. Henty Road was not designed for consignments of this magnitude. It is a residential, not a commercial area. As such, it is not suited to absorb any further increase in large container traffic.

I would be grateful if you could approve this important point to my objection.

Regards Glenda Platt

To: Licensing

Subject: Comments for Licensing Application 2024/00706/01SPRN

Date: 12 March 2024 19:15:28

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 7:15 PM on 12 Mar 2024 from Mrs Helen Clayton.

Application Summary

Address: Front Unit Henty Road Southampton SO16 4GF

Proposal: Premises Licence

Case Officer: Tricia Young Click for further information

Customer Details

Name: Mrs Helen Clayton

Email:

Address: 89 Shirley Park Road, Southampton SO16 4FW

Comments Details

Commenter Neighbour

Type: Customer objects to the Licensing Application Stance:

Reasons

for

comment:

Comments: 7:15 PM on 12 Mar 2024 This is a residential area, the hours

proposed will cause noise disturbance at very unsocial hours aswell as during the daytime. The unit is surrounded by residential properties. I do not feel this unit is suitable for the constant deliveries, in and out as the streets in the area

are narrow with parked cars.

To: Licensing

Subject: Comments for Licensing Application 2024/00706/01SPRN

Date: 12 March 2024 18:29:39

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 6:29 PM on 12 Mar 2024 from Miss Imagen Bennett.

Application Summary

Address: Front Unit Henty Road Southampton SO16 4GF

Proposal: Premises Licence

Case Officer: Tricia Young Click for further information

Customer Details

Name: Miss Imogen Bennett

Email:

Address: 73 Shirley Park Road, Southampton SO16 4FW

Comments Details

Commenter Neighbour

Type:

Stance: Customer objects to the Licensing Application

Reasons

for

comment:

Comments: 6:29 PM on 12 Mar 2024 As a resident whose back garden is

next to these units I can safely say I object. The units on Henty Road already cause issues with parking in the residential area. I not only would not be happy living down the road from essentially an off license I believe the

intention to sell through delivery partners like Uber eats will encourage excessive traffic, noise and further parking issues. I will be disappointed in Southampton city council if

they decide to approve this application

From: Young, Tricia on behalf of Licensing

To: **Idox DMS Licensing**

Subject: FW: Comments for Licensing Application 2024/00706/01SPRN - Public Rep - James Bowerbank

Date: 14 March 2024 14:08:00

From: publicaccess@southampton.gov.uk <publicaccess@southampton.gov.uk>

Sent: Thursday, March 14, 2024 9:46 AM

To: Licensing <Licensing@southampton.gov.uk>

Subject: Comments for Licensing Application 2024/00706/01SPRN

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 9:45 AM on 14 Mar 2024 from Mr James Bowerbank.

Application Summary

Address: Front Unit Henty Road Southampton SO16 4GF

Proposal: Premises Licence

Case Officer: Tricia Young Click for further information

Customer Details

Name: Mr James Bowerbank

Email:

Address: 97 Clarendon Road, Southampton SO16 4GD

Comments Details

Commenter Neighbour

Type: Stance:

Customer objects to the Licensing Application

Reasons

for

comment:

Comments: 9:45 AM on 14 Mar 2024 a 20 hour a week operation will make the roads around this area more of a nightmare. There are surely a number of empty units in retail areas of Shirley that would be more suited to this kind of venture. Henty road is a much needed overflow location for parking used by residents. We strongly object to this application and

would be very disappointed if this was approved.

From: Young, Tricia on behalf of Licensing

To: **Idox DMS Licensing**

Subject: FW: Comments for Licensing Application 2024/00706/01SPRN - Public Rep - James Thompson

Date: 14 March 2024 13:42:00

From: publicaccess@southampton.gov.uk < publicaccess@southampton.gov.uk >

Sent: Wednesday, March 13, 2024 11:03 PM To: Licensing <Licensing@southampton.gov.uk>

Subject: Comments for Licensing Application 2024/00706/01SPRN

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 11:02 PM on 13 Mar 2024 from Mr James Thompson.

Application Summary

Address: Front Unit Henty Road Southampton SO16 4GF

Proposal: Premises Licence

Case Officer: Tricia Young Click for further information

Customer Details

Name: Mr James Thompson

Email:

Address: 5 Clarendon Road, Southampton SO16 4GB

Comments Details

Commenter Neighbour

Type: Stance:

Customer objects to the Licensing Application

Reasons

for

comment:

Comments: 11:02 PM on 13 Mar 2024 I am writing to express my strong objection to the granting of a planning license for a store selling alcohol in our residential area. Our neighborhood already faces significant challenges related to limited parking and high traffic flow, and the addition of a store selling alcohol would exacerbate these issues.

The limited parking available in our area is already heavily utilized by residents and visitors alike. Introducing a commercial establishment selling alcohol would undoubtedly attract more vehicles, leading to congestion and difficulty finding parking spaces. This could not only inconvenience residents but also pose safety risks due to increased traffic density.

Moreover, the heightened traffic resulting from the operation of such a store would disrupt the tranquility of our residential neighborhood. Increased vehicle movements would not only create noise pollution but also compromise the safety of pedestrians, particularly children and elderly residents.

Additionally, the sale of alcohol in close proximity to residential properties raises concerns about potential disturbances, antisocial behavior, and an adverse impact on the quality of life for residents. Given the sensitive nature of our community and the potential negative consequences, I urge the planning department to reconsider granting a license for a store selling alcohol in this location.

Instead, I propose exploring alternative locations for such establishments that are more suitable and less likely to disrupt the residential character of our neighborhood. I hope that the planning department will carefully consider these objections and prioritize the well-being and interests of the residents when making their decision.

88 Clarendon Road Shirley Southampton SO16 4GE

23 February 2024

The Licensing Team
Southampton City Council
Civic Centre
Southampton

Dear Licensing Team

Re: licensing application 2024/00706/01SPRN Grapevine Amusements Ltd at OnDrop Front Unit, Henty Road, SO16 4GF

We are writing to make representation against the above licensing application for the following reasons:

- 1. This is a residential area with a mix of young families and elderly residents. Activity during the night especially with delivery drivers coming and going, gates and doors opening and closing all of which will create noise that will affect our ability to sleep. This will have a negative impact on our physical and mental health. Research shows that disturbed sleep contributes to a range of illnesses including heart disease, high blood pressure, stroke and depression. Those already suffering from these and other conditions are likely to have them worsened. It will also make our working lives more difficult if we are poorly slept and stressed as a result. Poorly slept children are unlikely to perform well in school.
- 2. The hours 09.00 to 05.00 specified in the application are excessive and extend the impact of this business on the residents in an unacceptable way. Is the supply of alcohol throughout the night a healthy contribution to the lives of the citizens of Southampton? Is it not likely to negatively impact an already vulnerable people potentially resulting in more ill health, domestic abuse and social disturbance?
- 3. Although the police have imposed a restriction on the types of vehicle to e-bikes only this will only mitigate some of the noise and disturbance. How would this restriction even be monitored and enforced?
- 4. Delivery drivers using the narrow, residential roads will create hazards for people walking and driving on them. I worry especially for children, the elderly and disabled.
- 5. The existence of a warehouse of alcohol is likely to attract undesirable attention potentially leading to crime and further disturbance for residents.

I hope the licensing authority will take our representation seriously and reject this application from Grapevine Amusements Ltd.

Yours faithfully

Jemma Shaw and Thomas Kelly

Licensing To:

Subject: Comments for Licensing Application 2024/00706/01SPRN

11 March 2024 16:11:15 Date:

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 4:11 PM on 11 Mar 2024 from Mr J W Lanaghan.

Application Summary

Address: Front Unit Henty Road Southampton SO16 4GF

Proposal: Premises Licence

Case Officer: Tricia Young Click for further information

Customer Details

Name: Mr J W Lanaghan

Email:

Address: 52 Shirley Park Road, Southampton SO16 4FU

Comments Details

Commenter

Neighbour

Type: Stance:

Customer objects to the Licensing Application

Reasons

for

comment:

Comments: 4:11 PM on 11 Mar 2024 This site is wholly unsuitable for a premises to sell any form of alcohol. The site is contained within an exclusively residential area with congested road access and parking. The danger of the site becoming known as a retailer of alcohol will likely attract general public members and lead to a nuisance to residents. In addition, the site was only ever used as an office for a precision engineering workshop and latterly for sewing machine repairs. I do not believe that it was ever the intention to have any form of alcohol traded from this site, hence the original planning application was only passed with this in mind. The proposal is far removed from the original intended use. There are many operating licensed premises [both on and off-sale] in the Shirley area and I believe the applicant could easily negotiate to operate such a business from one of these.

For the reasons I set out above, I strongly object to the

application.

From:

Subject: Reference 2024/00706/01SPRN **Date:** 04 March 2024 12:06:42

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Dear Licensing Officer

Reference 2024/00706/01SPRN On Drop, Front Unit, Henty Road, Southampton SO16 4GF

I wish to raise objections to the above referenced application on behalf of Grapevine Amusements Ltd for a Premises License for the supply by retail of alcohol for consumption off premises over the specified hours of 9 am to 5 pm on every day of the week including weekends.

I am concerned that this new, additional, enterprise on the Henty Road site will considerably increase noise and general public nuisance in this otherwise residential area. I am also concerned about the security implications of having high value, easily transportable, informally marketable goods held in quantity on premises just over the rear boundary of my garden at number 82 Clarendon Road and those of my neighbours. My house is on the corner with Henty and would afford a route to the premises in question, by passing the locked steel gates to the front. Similarly, there is a cut way between numbers 86 & 88 Clarendon which continues behind them along their rears and beyond, affording another clandestine route to & from the proposed 'licensed' premises.

I am also concerned about noise and nuisance from delivery and collection vehicles in connection with this new business on the site. There is already considerable activity around the other businesses operating from this site. There is insufficient information in the application to show how these activities will sit with the various other manufacturing, storage, removals and supply activities currently taking place or proposed for imminent start elsewhere on the small site, of which this particular unit is part, which include house clearance and removals with storage in connection and the manufacture and supply of bespoke kitchens and wardrobes.

The pressure on residential parking in this area has already reduced Henty Road to a single carriageway for much of the day, particularly so at weekends, when the road is full both sides with an assortment of vehicles from all around - lorries, vans, motor caravans, cars, even a motor vehicle transporter; parked from corner to corner, often illegally across them. Amongst them, often 2 or 3 of the removals lorries belonging to one of the other occupiers of the site. Accordingly, Henty Road is blocked at times when removals/collections are being moved into storage.

There is no local need for this new service. Sainsbury's, Tesco and Lidl, all selling a wide range of alcoholic products are within a mile or so, with Aldi too just a little further, added to which there are local shops on Romsey and Oakley Roads selling alcoholic drinks.

Please take note of my objections when considering this application.

Yours sincerely

John Perry 82 Clarendon Road SO16 4GE

From: To:

Licensing

Subject: Date: 2024/00706/01SPRN 26 February 2024 18:59:38

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Dear Sir

Reference 2024/00706/01SPRN Premises License | Open for Consultation | Front Unit Henty Road Southampton SO16 4GF

I wish to object to the above application from OnTap for a Premises License for the Supply by retail, of Alcohol for consumption off premises between the hours of 09:00 to 05:00 every day.

My objection is based on my concern that this new license will increase public nuisance for the many dwellings nearby, including my own. The Henty Road premises are in a quiet residential area in Shirley, a suburb of Southampton. I am particularly concerned about noise from the delivery vehicles supplying the premises and of the third-party operator vehicles that would be collecting the alcohol and delivering throughout the night. (The application refers to sale of prepackaged alcohol being sold through third party operators like UberEATS and Deliveroo as well as their own website between the hours of 09:00 and 05:00)

There are many supermarkets and late-night shops near Henty Road, third-party operators already deliver in this area, is there a need for a further alcohol delivery service?

I would be grateful if the licensing team will consider my objection

Kind regards

Kerry Barclay

117 Clarendon Road

Shirley

Southampton

SO16 4GD

From:
To:
Subject: RE: Call from Resident 22/3/24

Date: 25 March 2024 11:30:22

Importance: High

Good morning

I have spoken with Mrs Self who advises that she is unable to send outgoing emails on her phone but can receive and read them. I therefore agreed to send this email on her behalf with her comments as follows:

Mrs Self objects specifically to the proposed hours of operation – 20 hours per day even on a Sunday. She is concerned that this will lead to excessive noise for those in the residential properties surrounding the premises and the property which backs on to it. She is also concerned about parking – Henty Road has cars parked on both sides of the road all the way up and cannot see where visitors to the property will park, especially outside of working hours when most residents will be home/parked on the street. Mrs Self pointed out that there are two other places to buy alcohol within close proximity – Sainsburys at one end of the road and Tescos at the other – and therefore does not see the need for this additional licence.

I hope I have summed up Mrs Self's concerns accurately and that you will accept this as her submission.

Kind regards



Subject: RE: Call from Resident 22/3/24

Importance: High

Cllr Moulton

We don't appear to have received this representation. Can you please ask the representor to e-mail it to us direct. We will need to receive this by midnight tonight.

Tricia Young Licensing Officer

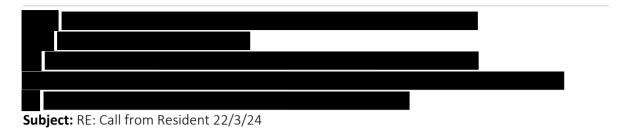
Please note I am only in the office on Monday, Tuesday and Thursday at the present time

Southampton and Eastleigh Licensing Partnership Southampton City Council

E-mail: licensing@southampton.gov.uk

Web: www.southampton.gov.uk/licensing or www.eastleigh.gov.uk/licensing

Post: Licensing – Southampton City Council Civic Centre Southampton SO14 7LY



Dear Licencing

Please note this objection.

- would it be possible to call Mrs Self to advise her that we have advised Licencing of her objection?

Thanks

Jeremy

Councillor Jeremy Moulton

Deputy Leader of the Conservative Group Conservative Councillor for Millbrook Ward



Good morning Councillors

Mrs Self, 127 Clarendon Road called – she said she wanted to let you know that she is strongly objecting to the proposal to licence premises on Henty Road for the sale of alcohol. She is very much against this.

If you wish to speak to her you can call either her landline 023 80 573504 or mobile 07890 383127

Kind regards



To: Licensing

Subject: Comments for Licensing Application 2024/00706/01SPRN

Date: 19 March 2024 16:00:53

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 4:00 PM on 19 Mar 2024 from Mr Martyn Dowell.

Application Summary

Address: Front Unit Henty Road Southampton SO16 4GF

Proposal: Premises Licence

Case Officer: Tricia Young Click for further information

Customer Details

Name: Mr Martyn Dowell

Email:

Address: 44 Shirley Park Road, Southampton SO16 4FU

Comments Details

Commenter Neighbour

Type:

Customer objects to the Licensing Application Stance:

Reasons

for

comment:

Comments: 4:00 PM on 19 Mar 2024 Hours of use outside weekday

daytime will cause public nuisance. My home (44 Shirley Park Road) is opposite the southern end of Henty Road, and I am likely to hear all traffic movements accessing the site. Further, if retail sale of alcohol is carried on at the site, there is a risk of public disorder, as alcohol related incidents

have occurred here in the past.

From: Young, Tricia on behalf of Licensing

To: <u>Idox DMS Licensing</u>

Subject: FW: 2024/00706/01SPRN - neighbour comment - Public Rep - Mr & Mrs Hulin

Date: 15 March 2024 11:13:00

From: Lee Hulin

Sent: Friday, March 15, 2024 7:30 AM

To: Licensing <Licensing@southampton.gov.uk> **Subject:** 2024/00706/01SPRN - neighbour comment

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<u>s_</u> |

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F.A.O Case Officer Tricia Young

Ref: 2024/00706/01SPRN

Dear Ms Young,

Please accept this Object neighbour comment via email in response to the premises licencing application for the supply of retail alcohol from 'Front Unit Henty Road Southampton SO16 4GF'. As detailed in the above reference. I have been unable to submit the comment upon the SCC licence portal due to a system error.

Our objection is based upon the following reasons:

- 1. Henty Road is small link road located within a densely populated residential area of Shirley Park, Millbrook ward and part of the high density housing community of Shirley. This location is not suitable for the storage, supply or sale of alcohol.
- 2. There are numerous licensed premises in the nearby Shirley High Street, Romsey Road and Oakley Road along with nearby supermarkets and off licences all offering alcohol for sale across a reasonable trading period of the day and evening.
- The licensed business activities through the night and early morning has a high
 potential to cause disruption, noise and associated detrimental impacts to residents
 health and wellbeing through disruption of sleep, stress, anxiety and daily
 productivity.
- 4. The application for supply of retail alcohol through a home delivery service is socially and morally irresponsible by marketing for a late night binge drinking customer base, the applicants marketing strapline boasts 'Late Night Alcohol Delivery In Southampton. We have everything you need to keep the party going. Choose form over 100 drinks delivered straight to your door!'.
 - a. The sale and supply of alcohol to such consumers has potential to cause misery to neighbours and communities who are victims of such parties and consumption.
 - b. Alcohol related impacts are documented within the public domain, includes a cost to the NHS every year in England of an estimated £3.5 Billion for the treatment of alcohol related conditions, where there has been an increase in Alcohol related deaths by 89% over the past twenty years. (Committiees.Parliament.UK).

For the above reasons we call upon you and the licencing committee to exercise a duty of care to neighbouring residents and the community of Southampton to refuse this licencing application.

Yours Faithfully

Mr & Mrs Hulin.

91 Shirley Park Road, Southampton SO16 4FW

To: Licensing

Subject: Comments for Licensing Application 2024/00706/01SPRN

Date: 15 March 2024 15:06:19

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 3:06 PM on 15 Mar 2024 from Mr Nassin Duque.

Application Summary

Address: Front Unit Henty Road Southampton SO16 4GF

Proposal: Premises Licence

Case Officer: Tricia Young Click for further information

Customer Details

Name: Mr Nassin Duque

Email:

Address: 59 Shirley Park Road, Southampton SO16 4FX

Comments Details

Commenter Neighbour

Type:

Stance: Customer objects to the Licensing Application

Reasons

for

comment:

Comments: 3:06 PM on 15 Mar 2024 I don't think having an alcoholic

business around my house will benefit at all or improve the surroundings. I believe this kind of business will attract

unnecessary problems for the people around the

neighborhood, unsecurity, shattered glasses or potential vandalism are among some of those issues. Therefore I completely reject the idea to have an off license and I hope the council take in consideration my opinion and I believe I am in line with the belief of the rest of the people who live in

my neighborhood.

103, Clarendon Road
Shuley
Southamplon
South 49D
22nd Hebruary 2021

To the licensing team.

I have heard that the premises in Hieraty Rd Soil HGD, are to be let to a liquor stone, trading but tween 9am-5pm

I strongly object, and clisagues with this proposal.

This is a residential one and do Not require this type of letting. I have opposite thenty Rd a Clarendor Rel

With out how page 77 tra noise and

detting could con se

I look for wood to howing from you magarding my objection

Jones Jack Jolly

(MISS P SOPER)

Licensing To:

Subject: Comments for Licensing Application 2024/00706/01SPRN

Date: 13 March 2024 19:06:04

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 7:05 PM on 13 Mar 2024 from Mr Paul Day.

Application Summary

Address: Front Unit Henty Road Southampton SO16 4GF

Proposal: Premises Licence

Case Officer: Tricia Young Click for further information

Customer Details

Mr Paul Day Name:

Email:

Address: 66 Clarendon Road, Southampton SO16 4GG

Comments Details

Commenter Neighbour

Type: Stance:

Customer objects to the Licensing Application

Reasons

for

comment:

Comments: 7:05 PM on 13 Mar 2024 This is a quiet residential area which already has very limited parking with alot of young children and a school nearby. The increased noice and traffic would have a big impact to Clarendon rd and surrounding

roads.

119 Clarendon Road Shirley Southampton SO16 4GE

26 February 2024

The Licensing Team
Southampton City Council
Civic Centre
Southampton

Dear Licensing Team

Re: licensing application 2024/00706/01SPRN Grapevine Amusements Ltd at OnDrop Front Unit, Henty Road, SO16 4GF

We are writing to make representation against the above licensing application for the following reasons:

- This is a residential area with a mix of young families and elderly residents. Activity during the
 night especially with delivery drivers coming and going, gates and doors opening and closing
 all of which will create noise that will affect our ability to sleep. This will have a negative impact
 on our physical and mental health.
- 2. The hours 09.00 to 05.00 specified in the application are excessive and extend the impact of this business on the residents in an unacceptable way. Is the supply of alcohol throughout the night a healthy contribution to the lives of the citizens of Southampton? Is it not likely to negatively impact an already vulnerable people potentially resulting in more ill health, domestic abuse and social disturbance?
- 3. Although the police have imposed a restriction on the types of vehicle to e-bikes only this will only mitigate some of the noise and disturbance. How would this restriction even be monitored and enforced?
- 4. Delivery drivers using the narrow, residential roads will create hazards for people walking and driving on them. I worry especially for children, the elderly and disabled.
- 5. The existence of a warehouse of alcohol is likely to attract undesirable attention potentially leading to crime and further disturbance for residents.

I hope the licensing authority will take our representation seriously and reject this application from Grapevine Amusements Ltd.

Yours faithfully

Rosemary and Colin Smith

Received
On

1 MAR 9999

Southampton &
Eastleigh Licensing Partnership

Licensing To:

Subject: Comments for Licensing Application 2024/00706/01SPRN

Date: 12 March 2024 19:19:43

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 7:19 PM on 12 Mar 2024 from Mrs Sandra Aitken.

Application Summary

Address: Front Unit Henty Road Southampton SO16 4GF

Proposal: Premises Licence

Case Officer: Tricia Young Click for further information

Customer Details

Name: Mrs Sandra Aitken

Email:

3 Shirley Park Road, Southampton SO16 4FQ Address:

Comments Details

Commenter Neighbour

Customer objects to the Licensing Application Stance:

Reasons

for

Type:

comment:

Comments: 7:19 PM on 12 Mar 2024 This is a packed residential area.

There is very little space for parking. I think bothered would

be too much coming and going which would disturb

residents too much.

To: Licensing

Comments for Licensing Application 2024/00706/01SPRN Subject:

Date: 16 March 2024 18:49:21

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 6:49 PM on 16 Mar 2024 from Miss Sarah Dinham.

Application Summary

Address: Front Unit Henty Road Southampton SO16 4GF

Proposal: Premises Licence

Case Officer: Tricia Young Click for further information

Customer Details

Miss Sarah Dinham Name:

Email:

Address: 125 Clarendon Road, Southampton SO16 4GD

Comments Details

Commenter Neighbour

Type: Stance:

Customer objects to the Licensing Application

Reasons

for

comment:

Comments: 6:49 PM on 16 Mar 2024 Concern over many aspects of this proposal as to the affect on a quiet residential area and the additional noise and nuisance this premises will bring.

> Concern over noise both delivery vehicles and third party vehicles collecting and delivering will bring, not to mention them taking up parking spaces to what is already a difficult road for the local property owners to park their own cars in!

Also the additional possibility for consumption of alcohol nearby. I have already on a few occasions had people vomiting on the pavement outside of my property and do not condone any more opportunities!

There are plenty of nearby pubs and supermarkets to purchase alcohol, and this premises is not needed.

From: Young, Tricia on behalf of Licensing

To: **Idox DMS Licensing**

Subject: FW: Comments for Licensing Application 2024/00706/01SPRN - Public Rep - 2024/00706/01SPRN

Date: 14 March 2024 14:32:20

From: publicaccess@southampton.gov.uk <publicaccess@southampton.gov.uk>

Sent: Thursday, March 14, 2024 12:49 PM To: Licensing <Licensing@southampton.gov.uk>

Subject: Comments for Licensing Application 2024/00706/01SPRN

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 12:49 PM on 14 Mar 2024 from Mr Steven Dotterill.

Application Summary

Address: Front Unit Henty Road Southampton SO16 4GF

Proposal: Premises Licence

Case Officer: Tricia Young Click for further information

Customer Details

Name: Mr Steven Dotterill

Email:

Address: 94 Clarendon Road, Southampton SO16 4GE

Comments Details

Commenter Neighbour

Type:

Stance: Customer objects to the Licensing Application

Reasons

for

comment:

Comments: 12:49 PM on 14 Mar 2024 We fully support the objections

raised by our neighbours, sale of alcohol at such unsociable hours is completely unsuitable in a residential family area. Granting this license to sell alcohol throughout the night would hardly seem to meet licensing objectives, particularly the prevention of public nuisance and antisocial behaviour. In addition the influx of delivery vehicles would cause traffic

and safety concerns in an already congested area.

From: Licensing

 Subject:
 Reference 2024/00706/01SPRN

 Date:
 26 February 2024 19:09:44

This Message Is From an Untrusted Sender

You have not previously corresponded with this sender.

Report Suspicious

Dear Sir

Reference 2024/00706/01SPRN Premises License | Open for Consultation | Front Unit Henty Road Southampton SO16 4GF

I wish to object to the above application from OnTap for a Premises License for the Supply by retail, of Alcohol for consumption off premises between the hours of 09:00 to 05:00 every day.

My objection is based on my concern that this new license will increase public nuisance for the many dwellings nearby, including my own. The Henty Road premises are in a quiet residential area in Shirley, a suburb of Southampton. I am particularly concerned about noise from the delivery vehicles supplying the premises and of the third-party operator vehicles that would be collecting the alcohol and delivering throughout the night. (The application refers to sale of prepackaged alcohol being sold through third party operators like UberEATS and Deliveroo as well as their own website between the hours of 09:00 and 05:00)

There are many supermarkets and late-night shops near Henty Road, third-party operators already deliver in this area, is there a need for a further alcohol delivery service?

I would be grateful if the licensing team will consider my objection

Kind regards

Stuart Barclay

117 Clarendon Road

Shirley

Southampton

SO16 4GD

To: Licensing

Subject: Comments for Licensing Application 2024/00706/01SPRN

Date: 25 March 2024 15:55:06

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 3:55 PM on 25 Mar 2024 from Mr Symon Davis.

Application Summary

Address: Front Unit Henty Road Southampton SO16 4GF

Proposal: Premises Licence

Case Officer: Tricia Young Click for further information

Customer Details

Name: Mr Symon Davis

Email:

Address: 47 Richville Road, Southampton SO16 4GH

Comments Details

Commenter Neighbour

Type:

Stance: Customer objects to the Licensing Application

Reasons

for

comment:

Comments: 3:55 PM on 25 Mar 2024 Not a wise location for this type of

commerce. The roads are far too busy in this area as it is, especially now that Richville is closed most mornings and

afternoons for the school.

How can challenge 25, and those already intoxicated be tested via online/distance selling? The delivery people don't

care, they just want their gig money for delivering.

Find somewhere else.

Licensing To:

Subject: Comments for Licensing Application 2024/00706/01SPRN

Date: 13 March 2024 14:18:20

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 2:18 PM on 13 Mar 2024 from Mr Noel Mcken.

Application Summary

Address: Front Unit Henty Road Southampton SO16 4GF

Proposal: Premises Licence

Case Officer: Tricia Young Click for further information

Customer Details

Mr Noel Mcken Name:

Email:

Address: 68 Clarendon Road, Southampton SO16 4GG

Comments Details

Commenter Other

Type:

Customer objects to the Licensing Application

Stance: Reasons

for

comment:

Comments: 2:18 PM on 13 Mar 2024 Henty Road is used as an overspill

for residence that are unable to park outside their house or even on the road that they reside. I totally object to this application because the business will create a traffic hazard

in the community.



Procedure – Applications etc. under the Licensing Act 2003 or Gambling Act 2005

- A hearing will be held to decide applications, etc., under the Licensing Act 2003, where
 there have been relevant representations from one or more of the responsible
 authorities or other persons. The parties to the hearing will have the chance to be heard.
 They are also entitled to be helped or represented by another person if due written
 notice is given in advance.
- 2. Hearings will take place before a Sub-Committee comprising three members of the Licensing Committee. One of these members will be elected Chair of the Sub-Committee for that hearing.
- 3. Please note that for day time hearings the Sub-Committee will normally adjourn for lunch at 1:00 p.m. and that comfort breaks will be taken at the discretion of the Chair at appropriate points during the meeting.

Preliminary matters

- 4. The Chair will introduce those present.
- 5. The Chair will check whether any of the Sub-Committee members has a "disclosable pecuniary", "personal" or "pecuniary" interest.
- 6. The Chair will check whether all the parties are present at the hearing, and if any are not, whether they have told the Council that they do not wish to attend or be represented. If any party who was expected to attend has not done so, the Sub-Committee will decide whether to hold the hearing in that party's absence, or to adjourn it to another date. Hearings will be adjourned if the Sub-Committee considers this necessary in the public interest, if that is possible. If the Sub-Committee decides to hold the hearing in a party's absence, they will still consider any written information received.
- 7. In the case of an application for variation or a new licence, the Sub-Committee's legal advisor will ask the applicant or their advisor for confirmation that the required public notices have been displayed where they can conveniently be read from the exterior of the premises and that notice was given in a local newspaper within eleven working days of the day on which the application was received by the licensing authority.
- 8. Normally, hearings will be open to the public. However, the Sub-Committee may exclude the public from the hearing (or part of it) if they think the public interest in doing so outweighs the public interest in having the hearing in public. If the public are excluded, any of the parties to the hearing, and/or anyone helping or representing them, may also be excluded.
- 9. The Chair will propose a motion that the public and the press be excluded from the hearing while the Sub-Committee considers the matter. Ordinarily the legal advisor and democratic support officer will remain (see paragraph 30 (b) below).
- 10. The Openness of Local Government Bodies Regulations 2014 provide an entitlement for the public to film, photograph and audibly record ("record") public meetings. However, by virtue of Schedule 6, paragraph 58 of the Licensing Act 2003 and section 101 (15) of the Local Government Act 1972, Licensing Act 2003 hearings are not covered by the entitlement to film as of right. The Council's general approach is to encourage openness and transparency in all its dealings and the general presumption is that filming or recording of hearings shall generally be permitted where due notice has been provided in advance of the hearing. Nonetheless the following shall apply:



- i) Filming / recording / photographing hearings shall only be permitted with the express permission of the Chair. Such permission may include restrictions to protect children, vulnerable persons or others that object to being filmed / photographed / recorded.
- ii) Requests to film / record / photograph should be made with sufficient notice in advance of the hearing. Late requests may not be granted if there shall be a delay to proceedings as a result.
- iii) Every party to the hearing and any witnesses shall have the opportunity to object and those representations shall be considered by the Sub-Committee.
- iv) No filming, photography or sound recording shall be permitted of any person under 18 years of age.
- v) No person shall be put under any pressure to consent to such and no payment for such consent shall be given.
- vi) The Chair shall have the final say as to whether any filming, photography or recording is allowed (including the extent to which permission is granted e.g. the parts of the meeting, the individuals concerned or the arrangement of the recording equipment).
- vii) All directions given by the Chair shall be fully complied with and the Chair shall have the absolute discretion to withdraw permission to film, photograph or record in the event the same causes an obstruction or interferes with the general conduct of the hearing, including the impeding of the giving of proper evidence.
- 11. A party may have asked for someone else to appear at the hearing to make a point or points that may help the Sub-Committee reach a decision. It is up to the Sub-Committee to decide whether that person should be heard, although permission will not be refused unreasonably. Such a person is referred to as a "witness" in this procedure.
- 12. Where application has been made, in advance of the hearing, that it should be conducted in private (e.g. by the Police in review or summary review proceedings) reports shall be prepared and presented as confidential so that the Committee can make a meaningful determination in accordance with Regulation 14 of the Licensing Act 2003 (Hearings) Regulations 2005 to exclude the press and public. It is important to note that reports presenting Licensing Act 2003 matters are not required to be published in advance. However, certain limited information must be published in accordance with the Licensing Act 2003 (Licensing Authority's Register) (Other Information) Regulations 2005 and section 8 of the Licensing Act 2003.
- 13. The Chair will then explain the procedure that will follow.

General information on the conduct of the hearing

- 14. Each party is entitled to:
 - (a) Give further information in response to any point that the Council told them before the hearing they would like clarified;
 - (b) With the permission of the Chair, seek clarification on any point by any other party;
 - (c) Address the Sub-Committee.
- 15. Members of the Sub-Committee may also seek clarification of any party or witness.
- 16. At the Chair's discretion, the Sub-Committee's legal advisor may ask any questions he or she thinks are relevant.



- 17. Unless the Council has requested in advance that a particular point be clarified, new documentary or other evidence may not be submitted for the first time at the hearing, unless all the other parties agree.
- 18. Members of the Sub-Committee will have read all the papers included in the agenda for the hearing before the hearing starts. The parties are requested not to spend unnecessary time repeating evidence which is already in the papers and which is not disputed.
- 19. Evidence that is not relevant to the case, or to the promotion of the four licensing objectives, will be disregarded.

Hearing Procedure

- 20. If any party has asked permission for a witness or witnesses to appear, the Sub-Committee will decide whether they should be heard (see paragraph 10 above).
- 21. All parties will be allowed a similar (and maximum) amount of time to put their case, and ask questions of other parties, subject to the Chair's discretion to not hear repetitive matters or questions.

The applicant

- 22. The applicant for the licence (or their representative) or the applicant in review proceedings, may present their case.
- 23. If the Sub-Committee permits, the applicant may call those witnesses whose names have been provided in advance to support their application.
- 24. Where a group of witnesses wish to speak in support of the application for similar reasons, one person should, where possible, act as spokesperson for the whole group. The Sub-Committee may reasonably refuse permission for a witness to be heard if their evidence simply repeats points already made.
- 25. The Chair will invite those making representations to seek clarification on any point made by the applicant. The Chair will decide in which order those making representations will be invited to put their questions.
- 26. Members of the Sub-Committee or the Legal Advisor, if so permitted by the Chair, may also seek clarification of the applicant or any of their witnesses.

The representations

- 27. Where there is more than one person making a representation, the Chair will decide the order in which they may put their case. If there is a representation from one or more of the responsible authorities, their representatives will normally be invited to put their case first.
- 28. The following procedure will apply to each person making a representation in turn:-
 - (a) The person making a representation (or their representative) may present their case.
 - (b) If the Sub-Committee permits, the person making a representation may call those witnesses whose names have been provided in advance to support their objection.
 - (c) Where a group of witnesses wish to speak in support of the objection for similar reasons, where possible, one person should act as spokesperson for the whole group. The Sub-Committee may reasonably refuse permission for a witness to be heard if their evidence simply repeats points already made.



- (d) The Chair will invite the applicant to seek clarification on any points made by those making representations.
- (e) Members of the Sub-Committee or the Legal Advisor, if so permitted by the Chair, may seek clarification of those making representations or any witnesses.

Summing up

- 29. The Chair will invite each person making a representation to make a final statement or sum up their case.
- 30. The Chair will invite the applicant to make a final statement or sum up their case.

Sub-Committee's decision

31.

- (a) At the end of the hearing the Sub-Committee will move to private session whilst it considers the matter.
- (b) The Sub-Committee's legal advisor will remain to provide legal advice and the democratic services officer will remain to record the decision. Details of any legal advice will be recorded and referenced in the decision and reasons.
- (c) The parties will be invited to wait to be informed of the outcome.
- (d) As soon as the decision is reached, the public and press will be invited to return to the room in which the hearing took place, and the Chair will announce the decision and the reasons for it.
- (e) If a room is available, the Committee may retire to deliberate and make its decision
- (f) All parties will be formally notified in writing of the decision and reasons as soon as possible.

In most cases the Sub-Committee will announce the decision at the conclusion of the hearing. In certain cases where this is not possible due to time constraints (and the Hearings Regulations permit – Regulation 26 (1) sets out those hearings where delay is not possible) the decision shall be made within 5 working days beginning with the day of the hearing or the last day of the hearing.